

**Idaho NA T I O N A L GU A R D**

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IDANG AGR

POLICIES AND PROCEDURES HANDBOOK 2016

**AC T I V E GU A R D/RE S E R V E (AGR)**

**PO L I C I E S A N D PR O CE D U R E S HA N D B O O K**

Published for IDANG Supervisors and AGR Members

By:

The Idaho National Guard

Human Resources Office (HRO)

Air AGR Management

**THE AGR PROGRAM**

Congratulations on being selected as a member in the Active Guard/Reserve Program. You can take great pride in your selection to serve in this important role in the achievement of unit readiness and combat capability of the Idaho National Guard.

The Active Guard/Reserve (AGR) Program was implemented by the direction of Congress in January 1979. The goal of the AGR Program is to improve readiness of National Guard and U.S Reserve units.

The Human Resources Office (HRO) is pleased to provide the IDNG AGR Policy and Procedures Handbook to all managers, supervisors and AGR members of the Idaho National Guard to assist you in accomplishing this mission.

**ABOUT THE GUIDE**

This Guide is designed to assist commanders, supervisors, Active Guard/Reserve (AGR) members, and their dependents in becoming familiar with the AGR Program of the Idaho National Guard. It is a consolidated source of information and is intended to provide an overview of the AGR program. The guidance has been drafted based on Army, Air, and Federal statutes and regulations, as well as DoD and National Guard Bureau policy. For specific details of the AGR program, refer to NGR 600-5, ANGI 36-101 and the regulations listed as references throughout the text.

**HOW TO USE THIS GUIDE**

The content of the Guide was developed in a logical sequence to thoroughly inform employees about the AGR program and to assist supervisors with the steps involved in managing and caring for a motivated and competent AGR workforce. At the beginning of each section or tab, you will find a chart of the topics covered to assist you in locating information quickly. HRO’s goal is to ensure that our supervisors, managers, and employees are well informed

**Table of Contents**

**Chapter 1 – Administrative and Personnel Matters 7**

1-1 Overview of AGR Program

1-2 In-Processing and Orientation

1-3 Identification Cards

1-4 Clothing Issue/Allowance

1-5 AGR Sponsorship Program

1-6 Dress and Appearance

1-7 Duty Hours

1-8 Length of Tour/Period

1-9 Mandatory Training

1-10 Physical Fitness Program

1-11 Weight Control Program

1-12 Awards

1-13 Pregnancy of AGR Member

1-14 Inspector General

**Chapter 2 – Access and Conduct on Military Facilities 11**

2-1 Workplace Searches

2-2 Violence in the Workplace

2-3 Tobacco Use in Government Facilities

2-4 Barment from Facilities

2-5 Military Driver’s License

**Chapter 3 – Professional Development 13**

3-1 General

3-2 Entry Into the AGR Program

3-3 Priority Placement Program (PPP)

3-4 Lateral Reassignment/Transfer

3-5 Temporary AGR Fills

3-6 Promotions (General Provisions)

3-7 Details

3-8 Tour Continuation

3-9 Controlled Grades

3-10 Performance Evaluations

3-11 Continuing Education

Military Education

Civilian Education

**Chapter 4 – Separations/Retirements 17**

4-1 General

4-2 Voluntary Separations

4-3 Involuntary Separation

4-4 Mandatory Separation

4-6 Medical Disability/Severance Pay

4-7 Out-Processing Procedures

4-8 Separation Pay

**Chapter 5 – Pay and Leave 21**

5-1 Pay Processes

5-2 Direct Deposit of Pay

5-3- Allowances and Special Incentive Pays

Base Pay

Basic Allowance for Housing (BAH)

Basic Allowance for Subsistence (BAS)

COLA

Family Separation Allowance (FSA)

Clothing Allowance

Special/Incentive Pays

Travel Allowances

Career Status Bonus

5-4 Allotments

Discretionary Allotments

Non-Discretionary Allotments

5-5 Pay Inquiries

5-6 Life Insurance and Dependent IndeKS ity Compensation

5-7 Commonly Used Pay Documents

5-8 Leave and Passes

5-9 Collection of Debts to the Government

5-10 Garnishment of Pay

5-11 Government Issued Credit Cards

**Chapter 6 – Medical Care 27**

6-1 TRICARE: The Basics

6-2 TRICARE Prime

6-3 TRICARE Standard

6-4 TRICARE Extra

6-5 DEERS –Defense Enrollment Eligibility Reporting System

6-6 Routine/Non-Emergency Care

6-7 Emergency Care

6-8 Civilian Hospitalization

6-9 Military Treatment Facilities

6-10 Dental Care

Dental Care with TRICARE Prime Remote

6-11 Prescriptions

Tricare Network/Non-Network Pharmacy

Tricare Mail order (express script)

Military Treatment Facility (MTF)

6-12 Physical Profiles

6-14 Medical Evaluation Boards

6-15 Exception Family Member Program (EFMP)

**Chapter 7- Disciplinary Matters 33**

7-1 Military Justice Jurisdiction

7-2 Admonitions and Reprimands

7-3 Involuntary Separation

7-4 Administrative Discharge

7-5 Arrest by Civilian Authorities

7-6 Legal Assistance

**Chapter 8 – Entitlements/Benefits 36**

8-1 TDY

8-2 Permanent Change of Station (PCS) Moves

8-3 Requesting Orders

8-4 Unemployment Compensation

8-5 Life Insurance

8-6 Dependency and Indemnity Compensation (DIC)

8-7 Veterans Benefits

**Chapter 9- Equal Opportunity 39**

9-1 Military Discrimination Complaints Process

9-2 Release of Information

9-3 Rights of the Alleged Discriminating Official

9-4 Sexual Harassment

9-5 Membership in Extremist Groups

9-6 Mental Health Evaluations for AGR Personnel

**Chapter 10 – Security Information 42**

10-1 Security Clearances

10-2 Suspension/Revocation of Security Clearances

10-4 Freedom of Information Act/Privacy Act

**Chapter 11 – Standards of Conduct 44**

11-1 Fraternization and Professional Relationships

11-2 Political Activities

Permitted – AGR Personnel MAY

Prohibited – AGR Personnel MAY NOT

11-3 Gambling and Lotteries

11-4 Gifts to Supervisors

11-5 Solicitation of Subordinates

11-6 Gifts From Outside Sources

11-7 Off-Duty Employment

**Chapter 12- Miscellaneous 47**

12-1 Substance Abuse

12-2 Urinalysis

12-3 Military Unions

12-4 Jury Duty

**Glossary 49**

**Web Sites 52**

**Contact Numbers 52**

**Notes 53**

**CHAPTER 1 - ADMINISTRATIVE AND PERSONNEL MATTERS**

**1-1 OVERVIEW OF AGR PROGRAM**

This Policy and Procedures Handbook is designed to help Active Guard/Reserve (AGR) personnel and their supervisors understand the Idaho Air National Guard AGR military program, the rules governing the management of AGR personnel, and the various entitlements and benefits that accrue for AGR personnel. As a comprehensive source of information, this handbook should be used as the "first stop" by AGR personnel and their supervisors. It is designed to provide essential information in easy to understand language for areas of major concern. While it is expected that the information contained within this handbook will answer the great majority of questions, legal and regulatory references are included as well as points of contact.

The purpose of the AGR program is to provide a full-time military asset, with the capability for mobilization, to improve the readiness of the Idaho National Guard. AGRs are assigned to organizations to meet mobilization standards and mobilize with units as required. AGR members provide assistance in organizing, administering, recruiting and retaining, instructing and training National Guard personnel and organizations. They provide skills, stability, continuity, and full-time availability that cannot be reasonably obtained by using Traditional Guard members.

Although on full-time National Guard duty, AGR personnel differ from active duty military personnel in that they are under the command and control of the Governor rather than the Army and Air Force directly. While AGRs have nearly the same pay allowances, benefits and privileges of active duty personnel, they are in state status (Title 32) and are covered by the same statutes and regulations as traditional Guard members.

The AGR program is managed by the Air AGR Manager of the Human Resource Office (HRO). Your key link for personnel issues is the Force Support Squadron (FSS). The final authority on all major AGR policy decisions is the IDNG HRO. A list of AGR Section contact number can be obtained at <http://inghro.idaho.gov>.

**1-2 IN-PROCESSING AND ORIENTATION**

Airpersonnel will in-process at their base FSS. Supervisors are responsible for ensuring that new personnel report to the FSS on the morning of their first duty day. New personnel will be provided copies of orders and an In-processing Checklist. This includes information necessary to ensure that you and your dependents become eligible for medical care and other benefits. New AGR members should receive a new unit orientation within 30 days of reporting on initial tour with their immediate supervisor.

**1-3 IDENTIFICATION CARDS**

Each AGR member will be issued a military identification card (CAC-Common Access Card). For Army personnel this will be accomplished at any DEERS terminal in the State of Idaho. Air Guard AGRs will have theirs issued at the IDANG Base FSS. The ID card identifies you as a member of the Armed Forces as well as the benefits and privileges for which you are eligible. An ID card is necessary to use military facilities such as the commissary, base/post exchange, and medical care. If your ID card is lost or stolen, report the loss immediately to the office that issued your card.

Your dependents are also eligible for a Uniformed Services Identification and Privilege Card (DD 1173-S). A key item to be accomplished during in-processing is to enroll you and your dependents in the Defense Enrollment Eligibility Reporting System (DEERS). This action must be completed in order to be eligible for medical care and most other benefits. In order to enroll, you will need to complete a DD Form 1172, Application for Uniformed Services Identification and Privilege Card. In order to expedite processing, essential data concerning each dependent should be brought to in-processing by the new AGR member.

An ID card is federal government property and its possession and use are a privilege. The ID card may be confiscated and the user prosecuted or discharged for its improper use. ID and dependent cards must be surrendered once eligibility ends.

Reference: AFI 36-3001, 18 U.S.C. 499 POC: DEERS Manager

**1-4 CLOTHING ISSUE/ALLOWANCE**

**ENLISTED AGR MEMBERS ALLOWANCE:**

A complete set of personal and organizational uniform items are issued to enlisted AGR personnel upon accession to the AGR program. These uniforms and items are eligible for direct exchange through the Logistics Readiness Squadron whenever the item is damaged or needs replaced. There is no uniform allowance provided. Organizational uniforms and equipment which are issued are the property of the government and must be turned in upon transfer or release from the AGR program. Those uniform items which are approved for wear but are not mandatory are considered optional and any purchase is at the individual’s own expense.

**OFFICER AGR MEMBERS ALLOWANCE:**

Commissioned AGR officers are responsible for purchasing their standard uniform issue. A nominal uniform allowance can be applied for within 6 months upon entry into the AGR program as long as no other active duty uniform allowance has been received in the prior two years. Organizational equipment and clothing items are loaned by the unit of assignment to the officer and must be turned in at time of transfer or release from the program.

References: AFI 36-2914 POC: Financial Management Section

**1-5 DRESS AND APPEARANCE**

One of the most important areas of military tradition is the military bearing and the proper wearing of the prescribed uniform. All AGR personnel must maintain a high standard of dress and military appearance. This standard consists of four elements: neatness, cleanliness, safety and military image. AGR personnel are expected to have a working knowledge of grooming and uniform standards. Supervisory personnel must ensure that minor infractions which become a pattern or habit are corrected either through disciplinary or administrative action. At the same time, application of the standard must be even-handed and the appearance of "selective enforcement" should be avoided. Supervisors have a number of options for dealing with nonconformance to dress and appearance standards. They may counsel and send the offending member home for a reasonable period to correct the problem. If the individual has been warned that he is violating the standard and shows no improvement, the individual may be punished for failure to obey a lawful order or regulation. Involuntary discharge from the National Guard and the AGR program are the ultimate option in a well-documented case. Contact the Human Resource Office prior to implementing any punishment

References: AFI 36-2903 POC: AGR Personnel Office

**1-6 DUTY HOURS**

AGR personnel normally work the same schedule as other full-time employees of the Idaho National Guard. The actual hours of work and scheduled days off are a matter to be resolved between the individual and supervisor. The use of flex-time and work schedules other than the standard compressed work week are subject to the respective command’s policy. Duty hours may be increased on little or no notice for short periods to complete specific missions or required tasks.

Compensatory time off is not authorized to include working on UTA weekends. In those cases where compensatory time would have been appropriate, passes and leaves are encouraged. In the event of a furlough of the technician and civilian workforce, AGR personnel are still required to report for duty. Attendance and participation at weekend drills with the member’s unit of assignment is required. Additionally, AGR personnel will work duty hours as required when performing Annual Training with their assigned unit unless in a leave status, on a pass, or otherwise approved.

References: ANGI 36-101, AFI 36-3003, IDNG-34, DM-11 POC: AGR Manager

**1-7 LENGTH OF TOURS/PERIODS**

Initial tours may not exceed 6 years and are probationary. Personnel immediately entering a continuation tour upon completion of initial tour become career members. Continuation tours may be from 1 year to 6 years. Tours may not be extended beyond enlisted members Expiration Term of Service (ETS) or an officer’s Mandatory Separation Date (MSD) for Lt Col and above. Upon reaching 20 years of active service, AGR officers and enlisted personnel will be reviewed by the Selective Retention Program for consideration to stay beyond 20 years of Total Active Federal Military Service (TAFMS).

References: ANGI 36-101, ANGPD 36-1, DOD Directive 1205.18, ANGI 36-2606,

POC: AGR Manager

**1-8 PHYSICAL FITNESS PROGRAM**

Maintaining an acceptable level of physical fitness is a requirement for continued service in the AGR program. To ensure that AGR personnel have an adequate opportunity to achieve and maintain fitness levels, individuals are authorized no more than 3 hours of duty time per week. Official time may be used in 1 hour increments, with only one increment per day allowed. If performed in conjunction with a lunch period, the maximum allowable session may not exceed 1.5 hours. The scheduling and nature of this physical training must be coordinated with the supervisor. Abuse of this privilege can result in its suspension or termination by the chain of command.

AGRs must pass an annual Physical Fitness Assessment once a year. Failure to pass the assessment is a serious matter and results in a number of adverse consequences to the individual. These include placing a "flag" on any positive personnel actions such as promotion, attendance at schools, etc. Two consecutive assessment failures without a valid medical condition may result in action to involuntarily discharge the individual from their AGR tour immediately for unsatisfactory performance.

AGR personnel with a documented medical condition, or pregnant personnel, are eligible for alternate APFT programs. Coordination should be made with the first sergeant or training NCO for participation in these programs.

References: ANGI 36-101, IMD-2, DM-21

POC: FSS Services Supervisor, Respective Commander/Supervisor

**1-9 AWARDS**

Title 32 AGR personnel are eligible for the full range of Air Force awards and decorations. The criteria for award of any decoration are contained within the cited references.

In addition to federally recognized awards and decorations, the State of Idaho has a number of awards and decorations. AGR members are authorized to receive and wear these awards. However, the state awards should not be worn during Title 10 periods of service.

References: AFPD 36-28 POC: FSS

**1-10 PREGNANCY OF AGR MEMBERS**

Any AGR who becomes pregnant is allowed to continue performing her assigned duties as long as certain precautions and procedures as outlined in the cited references are followed. Upon notification of a medically certified pregnancy, the commander will advise appropriate medical personnel as to the member’s assigned duties to determine if a physical profile change is needed. In any event, the individual will receive a temporary physical profile for the duration of the pregnancy.

The individual will also be counseled by her chain of command as soon as practicable. She will be advised of her option to separate from AGR service upon delivery as well as the policies and procedures regarding pregnant members. Single parents and dual status military members will also be advised of the need to establish a Family Support Plan for care of the child should the member elect to stay in the AGR program. AGR personnel are entitled to full medical care and assistance during the period of their pregnancy.

References: ANGI 36-101 POC: AGR Personnel Office

**1-11 INSPECTOR GENERAL**

AGR personnel have a right to register complaints either orally or in writing with the Inspector General. All complaints will be acknowledged and handled to ensure that confidentiality will be preserved to the greatest extent possible. Individuals should attempt to resolve the perceived problem through the chain of command prior to filing the IG complaint but may contact the IG directly if they wish. If the individual is complaining about an action for which there is an established appeal process, they should use the established process prior to contacting the IG. Certain matters such as appeals of military justice actions and requests for change of established military policy are not appropriate for IG complaints.

Records of IG investigations are confidential and release is limited to only those with an official need to know. Personnel may contact the Idaho National Guard Inspector General at (208) 422-5917.

References: AFI 90-301 POC: IG

**CHAPTER 2 – ACCESS AND CONDUCT ON MILITARY FACILITIES**

**2-1 WORKPLACE SEARCHES**

AGR personnel need to be aware that a supervisor has the right to search most areas within a workplace without obtaining a search warrant or the permission of the individual who works in the area. Within the workplace, a search can be conducted in those areas over which the government exercises control, such as offices, desks, toolboxes, and file cabinets.

Government offices are provided to employees for the purpose of conducting official work. Courts have ruled that a search by a supervisor or security police to retrieve work related materials or to investigate possible violations of workplace rules is a reasonable search within the limits of the 4th Amendment of the United States Constitution. Employees may avoid exposing personal belongings to being searched by leaving them at home.

Individuals are considered to have an expectation of privacy in their handbags, briefcases, and backpacks. These are not generally subject to a search without a warrant or permission of the individual. AGR personnel who are assigned to secured bases are also subject to having their vehicles randomly searched as a condition of entry.

Supervisors should always consult with the legal office prior to conducting a search of a work area unless an emergency situation exists.

References: American Postal Workers Union, et al vs. USPS, 871 F.2d 556 (6th Cir. 1989) POC: JA

**2-2 VIOLENCE IN THE WORKPLACE**

One of the greatest threats to employee safety is the occurrence of violence in the workplace. This violence includes not only assaults, but threats, intimidation and verbal harassment. As an employer, the Idaho National Guard has a strong commitment to providing a safe and secure work environment for all of its employees.

Any AGR employee who has been assaulted, threatened, or made to fear for their or another employee’s safety should report the matter immediately through their chain of command. A thorough investigation into the matter will be made and if the facts warrant, appropriate disciplinary action will be taken. If the incident is serious enough, steps will be taken to immediately remove the apparent offending party from the worksite until the investigation is complete or the matter resolved. If appropriate, the matter will also be referred to civilian law enforcement agencies for possible investigation and prosecution as a criminal case. Any actions or potential investigations should be coordinated with the HRO.

Reference: IDNG-29 POC: SJA/AGR Manager

**2-3 TOBACCO USE IN GOVERNMENT FACILITIES**

Current DOD and Idaho National Guard directives are designed to discourage the use of any tobacco products and prohibit their use inside federal or state buildings. AGR personnel must not smoke, chew or dip in National Guard facilities except in "designated areas" or smoking shelters provided for outside crews. Questions sometimes arise as to the frequency and length of "smoke breaks" that personnel are authorized or allowed. As there is no statutory or regulatory guidance, it should be resolved between the individual and their supervisor.

Reference: DOD Dir 1010.10 POC: AGR Manager

**2-4 BARMENT FROM FACILITIES**

Base and facility commanders are responsible for protecting personnel and property under their control and for maintaining order to ensure the uninterrupted and successful accomplishment of the military mission. Each base and facility commander is authorized to grant or deny access to their installation and to remove or exclude persons whose presence is undesirable or unauthorized. This process is called "barment".

While this process is rarely used in regard to AGR personnel, it may be appropriate in limited cases such as where the member has seriously assaulted another employee, made death threats, or poses a significant safety or security risk. Additionally, barment might be appropriate for personnel who are in the process of being involuntarily separated for serious misconduct.

The process for barment requires that a notice letter be personally issued to the individual stating the basis for the action, the period of time it is in effect, and the process the individual can take to have the matter reconsidered. Individuals should also be warned that a failure to honor the barment could result in apprehension and detainment by base authorities and possible prosecution for trespass.

Coordination should be made with the HRO office prior to a barment letter being issued. Reference: 18 U.S.C. 1382, AFI 31-209 POC: AGR Manager

**2-5 MILITARY DRIVER’S LICENSE**

Many AGR personnel may be called upon to operate military vehicles that ordinarily would require a Commercial Driver’s License (CDL) to operate upon public roads. Federal law, however, grants an exemption to military personnel from this licensing requirement. (This waiver extends to traditional Guardsmen and Reservists). Even though a CDL is not required, all personnel operating military vehicles will be required to obtain a military driver’s license for each type of vehicle. Each unit or installation may have its own internal procedure for testing and obtaining a military driver’s license. Use of GSA automobiles and military vehicles also requires possession of a valid state driver’s license.

Reference: 49 U.S.C. 31301

POC: Logistics Readiness Squadron (LRS) Vehicle Operations NCOIC

**CHAPTER 3 – PROFESSIONAL DEVELOPMENT**

**3-1 GENERAL**

The objective of the Idaho AGR Program is to provide highly qualified officer and enlisted personnel to meet support requirements for the Idaho National Guard, its projects and programs. To achieve this objective a hiring process that selects the best qualified personnel to enter the AGR program screens applicants. Once selected, the AGR program offers opportunities for career development and upward mobility so as to encourage retention by quality individuals. While entry into the program of individuals who may desire only to serve an initial or occasional AGR tour often occurs, the program is structured to allow for the achievement of sufficient years of full-time duty to qualify for retirement. This guidance is not intended to raise an individual AGR member's career expectations unrealistically. It will require careful planning by the individual AGR member, who has the primary responsibility for the management of his or her own career. AGRs should ensure their career goals are made known to their immediate supervisor. Career objectives should be addressed during evaluation counseling sessions.

Reference: ANGI 36-101 POC: AGR Personnel Office

**3-2 ENTRY INTO THE AGR PROGRAM**

For initial entry into the AGR program, an individual must satisfy certain basic qualifications in addition to any special requirements of the advertised position. Among the basic requirements are military membership, be physically and medically fit as prescribed by service regulations, be able to serve at least

3 years on active duty prior to their mandatory removal date (MRD), and, if an officer, have completed certain military education. Failure to satisfy one or more of these requirements will usually result in the rejection of any application.

Application procedures and required forms will be listed on the actual vacancy advertisement as well as be available from the HRO office.

Reference: ANGI 36-101 POC: AGR Personnel Office

**3-3 PRIORITY PLACEMENT PROGRAM (PPP)**

This program is designed for the management of excess/overgrade individuals who have been placed in a lower graded position due to a Reduction in Force. The PPP will be the initial means utilized to fill vacant positions for which the AGR is qualified. A list of AGR personnel on the PPP is maintained by the HRO and will be provided to the selecting command/supervisor when an available vacancy arises. Whenever an action is taken to place an individual in an excess status, a Memorandum for Record detailing the action must be submitted to HRO for approval.

AGR personnel who become overgrade to their manning document assignment will be placed into the Priority Placement Program effective the same date as the action which caused them to become overgrade, for a period not to exceed two years. Officers who are selected for Reserve Officers Personnel Management Act (ROPMA) promotion will be placed into the program on the release date of the ROPMA list if it places them over grade in their manning document position.

Reference: ANGI 36-101, ANGI 36-2101 POC: AGR Personnel Office

**3-4 LATERAL REASSIGNMENT/TRANSFER**

This procedure is an optional means of filling positions within the AGR force. Commanders have the authority to transfer AGR personnel within their command. This reassignment must be to a position not lower than the individual’s current military grade (unless the individual consents to a reduction) nor for promotion without undergoing a competitive process. While not an absolute requirement, an AGR member should be transferred to a position to which they are MOS/AOC/AFSC qualified. If this is not possible, the AGR member will be afforded an opportunity to obtain training to reach the necessary skill level compatible with their new assignment. Members who fail to obtain the necessary qualification skills within a 12-month time will be either reassigned or terminated from their AGR status.

AGR personnel may be reassigned without consent and without geographical limitations within the boundaries of Idaho to meet the needs of the service. If the AGR member refuses a reassignment, action can be initiated to separate the individual from their AGR tour.

An AGR member who is reassigned at the request of the command is eligible to have PCS costs reimbursed. A reassignment initiated at the request of the individual is categorized as a permissive move and the AGR member will be responsible for all costs associated with the move if PCS funds aren't available. (Grade inversion is not permitted as a result of a command or leadership reassignment)

Reference: ANGI 36-101, ANGI 36-2101 POC: AGR Personnel Office

**3-5 Occasional AGR FILLS**

Commanders can utilize AGR personnel hired on a temporary basis to fill valid, vacant positions (minimum 31 days). Individuals filling these positions cannot exceed the maximum grade for the position. The AGR member must be medically qualified for worldwide deployment. Temporary tours are not required to be announced through advertising and may be terminated at any time by the commander. If a temporary tour is projected to exceed 179 days within a fiscal year, an NGB waiver must be obtained and the vacancy must be advertised.

Reference: ANGI 36-101 POC: AGR Personnel Office

**3-6 PROMOTIONS (GENERAL PROVISIONS)**

Promotion is not a right, but a privilege earned by performance of duties and accepting the responsibilities of the duty position.

You cannot be promoted above the grade authorized for the position you hold on the Military Personnel Employment System (MPES). The only exception for AGRs would be the Deserving Airman Promotion Program (DAPP).

Promotion into the ranks of E-8 and E-9 require successful completion of a CCAF degree. Waiver options are available for any member who currently possesses an equivalent degree or higher.

**IMPORTANT PROMOTION FACTORS:**

Two important factors affect the selection process for promotion of enlisted AGR personnel:

**1. Needs of the Guard**. The needs of the Idaho Guard change year to year. The number of projected vacancies at the next higher grade determines the number of AGRs promoted. This is called the "select objective" and there is one for each MOS/AFSC. With force modernization and changes to the force structure, the number needed in each MOS/AFSC may vary from year to year. If the "select objective" increases in an MOS/AFSC, the chances for promotion will likely increase.

**2. NCO Qualification.** NCO qualifications may be improved by keeping physically fit, improving military and civilian education levels, and seeking tough leadership positions.

**3. In addition to qualifications**, AGR personnel should review their official file on an annual basis to ensure all authorized documents are present.

Reference: ANGI 36-101. ANGI 36-2502

**3-7 DETAILS**

AGR personnel may be temporarily detailed outside of their assigned AFSC by their commander. Whenever an action is taken to detail an individual, a Memorandum for Record summarizing the action must be forwarded to HRO for approval. Details may not exceed 120 days, details beyond 120 days requires approval by NGB/MAJCOM. Supervisors need to take any extended details into account when rendering a performance evaluation.

Family members of AGR personnel will not be assigned nor detailed to organizations where one family member holds or may hold a direct command or supervisory position over another full-time support family member. In addition, this restriction applies to an assignment in which the AGR member or military technician could influence the outcome of a personnel action regarding a family member.

Reference : ANGI 36-101, IDNG-27 POC: AGR Personnel Office

**3-8 TOUR CONTINUATION**

Continuation in the AGR program is a privilege earned by demonstrated performance of assigned duties, maintenance of MOS/AFSC proficiency, maintaining physical fitness, meeting retention standards and having demonstrated potential for future promotion and or assignments of greater responsibility. An AGR may be separated at expiration of tour if they do not consent to a subsequent tour, non-selected for continuation in full-time military duty, or are ineligible for a subsequent tour.

Approval of AGR personnel for follow-on tours or the decision to release the individual from a tour will be at the discretion of the Wing Commanders. In case of termination, the individual will be notified in writing. Documentation of the individual’s performance must substantiate the termination. In case of termination, DD Form 214 will be provided to each individual released from an AGR tour. About 120 days prior to your tour expiration you will be notified. At that time you may indicate your desire to remain with the AGR program. Normally your tour will be renewed providing you meet all the applicable criteria for renewal. Tours lengths may be from one to six years.

Reference: ANGI 36-101 POC: AGR Personnel Office

**3-9 CONTROL GRADES**

In addition to other promotion requirements, individuals seeking advancement to certain senior officer and enlisted ranks must obtain a controlled grade authorization. In order to prevent the organization from becoming "top-heavy", the Idaho Guard is only allotted a certain number of these authorizations. Controlled grades are E8, E9, and 04 and above. Each service has established procedures for how these controlled grades will be apportioned. Specific guidance can be obtained from the HRO-AGR Manager.

Reference: NGB MRV POC: AGR Manager

**3-10 PERFORMANCE EVALUATIONS**

All AGR personnel will have periodic appraisals rendered on at least an annual basis. Officers will have Officer Performance Reports (OPRs) rendered as required by AFI 36-2402, Officer Evaluation System. Enlisted personnel will be rated according to the procedures established in ANGR 39-62, Enlisted Performance Appraisal. Supervisors will counsel AGR members on their performance at least annually.

Reference: AFI 36-2402, ANGR 39-62

**3-11 CONTINUING EDUCATION**

**MILITARY EDUCATION**

AFSC qualification is an education requirement for AGR tour continuation. All AGR members must be qualified in the skill level commensurate with the grade in their AGR duty position. Cross training in another AFSC, when funds are available, is perhaps the most overlooked, but most important item in career development. Air AGR personnel must progress in training to a skill level compatible with their MPES assignment. Members who do not successfully acquire the necessary skill level will either be reassigned to a position for which they are qualified or removed from the AGR program. All full-time positions require ongoing professional development and military education.

**CIVILIAN EDUCATION**

Civilian education continues to be of significant value in the selection of personnel to fill leadership positions. Assistance may be obtained from the G1 Education Services Office or Installation Education Office.

Reference: AFI 35-2202, AFI 2101

**CHAPTER 4 – SEPARATIONS/RETIREMENTS**

**4-1 GENERAL**

All separations from the AGR program, voluntary or involuntary, are governed by directives published by National Guard Bureau. Individuals are expected to complete the period of duty specified in their AGR orders unless separated early from AGR status. All separations must be approved by the Adjutant General (TAG).

**4-2 VOLUNTARY SEPARATIONS**

Personnel may request early release from the AGR program by submitting a written request through channels to HRO-AGR, at least 60 days in advance of requested separation date. The request must state the individual’s intentions towards their traditional status with assigned unit. Under no circumstances will the request itself constitute termination. If approved, the HRO-AGR office will forward the request to the TAG for final approval. Termination of AGR status does not affect the remaining Idaho Guard enlistment contract. Unless specifically requested and granted, individuals will continue to perform UTA drills with their unit of assignment after termination of their AGR status. Once separated from an AGR tour, an individual is ineligible for another AGR tour for a period of one year. This requirement may be waived only by NGB.

Individuals separating from the AGR program do not have restoration rights unless they are going on a STAT tour at NGB. STAT tours restoration is limited to 5 years.

References: ANGI 36-101 POC: AGR Manager

**4-3 INVOLUNTARY SEPARATION**

Full time supervisors at any level may initiate a recommendation for involuntary separation IAW ANGI 36-101. The recommendation must be referred to the individual for rebuttal. A period of

15 days is ordinarily allowed to prepare and submit a rebuttal. Involuntary separations in this section include medical separations and separation for cause.

**REASON FOR INVOLUNTARY SEPARATION FOR CAUSE:**

1. Inappropriate professional and personal conduct

2. Moral or professional dereliction

3. Loss of professional qualifications required for the performance of assigned duties.

4. Substandard duty performance

5. Acts of expressed sentiments of racism, sexism, or prejudice against ethnic or religious groups

6. Failure to attain and maintain medical, physical fitness, and weight standards

All documentation relating to the separation are processed through the chain of command to their servicing FSS, and then forwarded through the HRO to the Adjutant General for a final decision. The TAG can appoint an investigating officer to informally review the matter and make a recommendation concerning separation or retention of the individual.

Reference: ANGI 36-101 POC: AGR Manager

**4-4 MANDATORY SEPARATION**

This may occur without board action for the reasons listed below, regardless of the expiration date of current tour. Individuals should be given as much advance notice as possible.

**OFFICER AND ENLISTED PROVISIONS**

1. At age 60.

2. At Mandatory Removal Date (MRD) or Mandatory Separation Date (MSD).

3. Conviction by civilian or military authorities for an offense that disqualifies the individual for retention.

4. Removal from Active Reserve status (i.e. transferred to Inactive Ready

Reserve or does not maintain IDANG membership).

5. When a member is no longer medically qualified to serve.

Reference: ANGI 36-101 POC: AGR Manager

**4-5 RETIREMENT**

Personnel are eligible for retirement from Active Guard/Reserve (AGR) duty upon completion of 20 years accumulated active service (AS) which includes AGR, full-time training National Guard duty (FTNGD), annual training (AT), extended active duty (EAD), initial active duty for training (IADT), active duty for training (ADT), and all other types of active service under Title 10 USC or Title 32 USC 502-505.

When retiring with 20 years of AS, an individual is entitled to receive an immediate annuity with all rights and privileges of Regular Retired Military except certain VA benefits (VA disability benefits are authorized). Individuals cannot receive retired reserve pay at age 60 if already retired from Active Duty and drawing that retirement annuity.

Upon retiring with 20 years of AS, personnel retire at the highest grade held on active duty on the date of retirement, provided they satisfy the time in grade requirements for that rank. Eligibility for retirement at age 60 requires a "highest grade" held determination by the Secretary of the respective service.

The individual must initiate a retirement physical examinations to be completed at a qualified federal facility no earlier than four months, or later than one month prior to an individual’s retirement date or the start of transition leave. If the individual had a physical within the last 5 years the MTF does not have to complete another one but it may be advisable if undocumented, service-connected disabilities may have occurred. Individuals will be required to complete a DD Form 2697 (Report of Medical Assessment.) for the MTF doctor to sign.

Air personnel will coordinate through the Force Support Squadron.

The Transition Assistance Program (TAP) is a 4-day seminar at Mt Home AFB (every other week by appointment only) 208-828-2458. The TAP assists with the transition from the military to civilian careers (resume, interviews, job assistance etc.). [www.acap.army.mil](http://www.acap.army.mil/)

Currently there are three retirement systems in effect: Final Basic Pay, High-3, and Redux. Below is a description of each:

|  |  |  |  |
| --- | --- | --- | --- |
| **PLAN** | **ELIGIBLE** | **PAY FORMULA** | **COST OF LIVING ADJUSTMENT** |
| **FINAL BASIC**  **PAY** | Entered service prior to  Sep 8, 1980 | 2.5% times the years of service times basic pay | Full inflation protection; COLA  based on Consumer Price  Index |
| **HIGH-3** | Entered service between Sep 8, 1980 and July 31, 1985 | 2.5% times the years of service times the average of the highest three years of basic pay | Full inflation protection; COLA based on Consumer Price Index |
| **REDUX** | Entered service after  July 31, 1986 | 2.5% times the years of service minus one percentage point for each year < 30 times the highest 3 years of basic pay. At age 62, retired pay is increased to 2.5% times years of service times the average of the highest 3 years of basic pay. | Partial inflation protection; COLA based on Consumer Price Index minus 1%. At age  62, retired pay is adjusted to reflect full COLA since  retirement. Partial COLA  continues after age 62. |

**For in-depth retirement information go to:** [**http://www.dod.mil/militarypay/retirement**](http://www.dod.mil/militarypay/retirement)

Reference: ANGI 36-3203, ANGI 36-101, AFI 36-3209

POC: HRO Retirements/Health Benefits Advisor

**4-6 MEDICAL DISABILITY/SEVERANCE PAY**

AGR personnel separated from active duty for service related injuries or diseases may be entitled to a monthly disability payment or a lump severance pay. Eligibility rules are very specific and detailed. Individuals will be fully advised of their rights or options if they are potentially eligible for medical disability separation.

References: ANGI 36-101 POC: Medical Group Representative

**4-7 OUT-PROCESSING PROCEDURES**

Out-processing will be coordinated and handled by the servicing Force Support Squadron.

Final pay will be made via Electronic Funds Transfer (EFT) or separate check to the HOR. **This final process may take 6-8 weeks to complete.**

Final pay at time of separation includes all pay and allowances due as well as payment for up to 60 days of unused leave balance. The 60 day leave buy back can only be used once in a career.

The DD 214 will be issued by Air Reserve Personnel Center.

Upon completion of out-processing, AGRs must turn-in all ID cards associated with the AGR program

(military and dependent) to the servicing base Force Support Squadron.

Physical Examination. A physical examination for terminating from AGR status is not a mandatory requirement. Failure to obtain a physical will not be grounds for retention in AGR status. If the individual has sustained major medical problems or undergone treatment during their AGR tour, they should ensure they have an approved LOD for any accident, injury or disease for which they may have been treated.

Dental Care. Federal Medical Treatment Facilities are available and must be used to get dental care prior to separation.

1. If dental care cannot be obtained, personnel must notify FSS as soon as possible so the appropriate block can be marked on your DD Form 214.

2. The VA hospital will offer a "one time" exam within 90 days of separation as long as your DD Form 214 reflects that dental care was not provided.

3. The VA does not provide dental/eye care unless it’s a result of a disability or

service related injury.

References: AR 135-178/Chap 4, AR 635-5, AR 635-5-1, AR 635-100, AR 635-200, DA Pam 600-8-1, ANGI 36-101, AFI 36-3212, AFI 36-3202

**4-8 SEPARATION PAY**

Personnel who are involuntarily separated, and have served 6 or more years of continuous active service (AS) immediately preceding their separation date, may be entitled to separation pay for specific reasons IAW the DOD Pay and Entitlements Manual. Currently, the only types of separation which warrant payment of separation pay is Board action (i.e. SRB, etc) (10%).

If the individual subsequently becomes eligible for retirement pay, any separation pay received must be repaid. Deduction for repayment will be automatically taken from their retired pay.

Personnel involuntarily separated from active duty for any reason are entitled to Transition Counseling and Benefits or Transitional Assistance Program Seminar (contact Hill AFB 801-777-4681).

Reference: 10 U.S.C. 1174, ANGI 36-101

**CHAPTER 5 – PAY AND LEAVE**

**5-1 PAY PROCESSES**

**PROCESS:**

AGR personnel are paid through Defense Joint Military Pay System (DJMS) of the Defense Finance and Accounting Office, DFAS. Airpay inquiries should be directed to the Military Pay Office 208-422-5595.

**CUT OFF FOR PAY ACTIONS:**

Pay actions take place during Mid-Month and End-of-Month. For an action to take effect on a Mid-Month pay, the documents must be received by the appropriate office by the 1st of the month. For an action to take effect for an End-of-Month pay, the documents must be received by the appropriate office by the 15th of the month. It is the option of AGR personnel to be paid twice a month (on the 1st and 15th depending on holidays), or once a month (on the 1st).

POC: Military Finance Office

**5-2 DIRECT DEPOSIT OF PAY**

Most of the same rules apply. Contact the Military Pay Office (208-422-5595) for specific procedures.

Reference: DFAS Reg. 37-1 POC: Military Finance Office

**5-3 ALLOWANCES AND SPECIAL INCENTIVE PAYS**

**BASE PAY:**

Base pay depends on your grade and length of service. Go to [www.dod.mil/dfas](http://www.dod.mil/dfas) for information on base pay.

**BASIC ALLOWANCE FOR HOUSING (BAH):**

This allowance combines the old Basic Allowance for Quarters and Variable Housing Allowance. This tax- free allowance is for the purpose of offsetting a member’s housing and utility expenses. An AGR member is authorized to live in government quarters for the length of one tour (3-4 years). Contact your base Military Pay Office for change procedures. Go to <https://secureapp2.hqda.pentagon.mil/perdiem>for more information about BAH.

**BASIC ALLOWANCE FOR SUBSISTENCE (BAS):**

This tax-free allowance is designed to defray meal and food costs incurred by the member and is the same amount whether the member has dependents or not. AGR members need to be aware that when they attend annual training and draw meals from the unit mess, their BAS or rations not available (RNA) allowance will be subject to collection for that period. BAS is an entitlement for both officers (at a flat rate) and enlisted (at the rations in kind not available rate). Go to [www.dod.mil/dfas](http://www.dod.mil/dfas) for information on BAS, military pay rates.

**COST OF LIVING ALLOWANCE (COLA):**

COLA is a tax-free entitlement used to offset higher cost living areas. COLA is established based on your duty location, pay grade, years of service, and number of dependants up to 5. A DA 4187 must be submitted for change of COLA when an AGR member’s duty location or number of dependants change. The member is responsible for any difference owed if the amount decreases. To inquire specific COLA rates go to <https://secureapp2.hqda.pentagon.mil/perdiem>.

**FAMILY SEPARATION ALLOWANCE (FSA):**

An AGR is entitled to receive a tax-free Family Separation Allowance (FSA) for any period of TDY or mobilization that exceeds 30 days. The current rate is $250 per 30-day period. Partial months (after first

30 days) are prorated by day. Individuals must submit a completed DD Form 1561, copy of orders, DD Form 1351-2 to HRO AGR Pay and Leave Manager or Military Pay Office to qualify for this payment.

**CLOTHING ALLOWANCE:** SEE CHAPTER 1-4.

**SPECIAL/INCENTIVE PAYS:**

AGR personnel are eligible for special or incentive pay based upon the types of jobs they perform or the areas in which they serve. Some incentive pays are treated as tax-free and are usually paid monthly.

1. Aviation Retention Pay (ARP) is paid to aviation officers to encourage continued service in aviation. Rates vary with years of aviation service up to a maximum dollar amount per month.

2. Enlisted members may qualify for flight pay if they have skills that are authorized flight pay and are performing jobs that require flying as a crew member.

3. Hazardous duty incentive pay (HDIP) is paid for performing certain hazardous jobs, such as parachutist or demolitions duty. A member may receive up to two HDIPs under certain conditions.

4. Proficiency pay, special duty assignment pay (SDAP), incentive pay, and bonuses are paid to members who serve in critical skills or special assignments. Examples are Recruiting and Retention NCOs**.**

**TRAVEL ALLOWANCES:**

Under certain conditions, when ordered to TDY away from a normal duty station, AGR personnel are authorized per diem and travel allowances as established by Joint Federal Travel Regulations. This action is administered through the Defense Travel System (DTS).

**CAREER STATUS BONUS:**

Beginning 1 August 2001, certain members will now have the option of returning to the REDUX retired pay plan. Members with a Date Initial Entry into Uniformed Service/Military Service (DIEUS/DIEMS) of 1 August 1986 or later will be allowed to opt for a $30K Career Status Bonus (CSB) at 15 years of active duty service in exchange for agreeing to, and being eligible to, remain under the REDUX retirement plan and serve at least 20 years of active duty service. This option is called **“CSB/REDUX.” Once a member makes their election, the decision is permanent and irrevocable.**

Subsequent to the creation of the ―CSB/REDUX‖ option, the Fiscal Year 2002 National Defense Authorization Act, Section 620, Public Law 107-107, December 28, 2001, permits those eligible members opting to receive the CSB to do so in either one lump sum, or in a series of up to five annual installment payments. Receiving the CSB in installment payments instead of a lump sum may allow less tax on the bonus proceeds by deferring tax through greater contributions to the Thrift Savings Plan (TSP), a traditional IRA, or some other tax strategy. Under the new program, the CSB will be available under five options:

1. One payment of $30,000
2. Two annual installments of $15,000 each
3. Three annual installments of $10,000 each
4. Four annual installments of $7,500 each, or
5. Five annual installments of $6,000 each (This option does not apply to members with 16 or more years TAFMS).

**NOTE:** Members who declined the CSB with an election effective date prior to 28 Dec 01 and those who elected to receive a CSB and were paid before 28 Dec 01 are not provided any additional options under the revised law. Therefore, these individuals are still only eligible for lump sum payment. However, all other members who are eligible or will become eligible for a CSB and those who had an effective election to decline the bonus on or after 28 Dec 01 fall under the revised law. Therefore, these members are eligible to elect one of the multiple annual installment payment options.

Reference: DFAS Regulation 37-1 POC: Military Finance Office

**5-4 ALLOTMENTS**

An AGR member is entitled to make allotments from monthly pay. The total allotments cannot exceed the amount of base pay and BAH after taxes and other authorized deductions (SGLI, dental insurance). Voluntary allotments of military pay and allowances of service members in active military service are limited to discretionary and non-discretionary allotments.

**DISCRETIONARY ALLOTMENTS:**

An AGR is authorized no more than six (6) allotments. DFAS is no longer authorized to pay allotments by any method other than electronic funds transfer (EFT). All allotments to individuals and organizations, with the exception of Child Support Enforcement Agencies, must go to or through an institution with a routing number or company code. Contact your Military Finance Office

Reference: DFAS Regulation 37-1

POC: HRO - AGR Pay and Leave Manager/Military Finance Office

**5-5 PAY INQUIRIES**

Contact your Military Finance Office (208) 422-5595 for assistance and inquiries.

**5-6 LIFE INSURANCE AND DEPENDENT INDEMNITY COMPENSATION**

AGR personnel are covered under the Servicemen’s Group Life Insurance (SGLI) program for

$400,000, unless an election is made to participate for a lesser amount or decline insurance. Upon retirement, the SGLI may be converted to Veteran’s Group Life Insurance (VGLI) within 120 days of release from active duty. If the amount of SGLI coverage is changed by law, and the individual elects less coverage or not to participate, a new VA Form 29/8286/SGLV 8286 must be completed.

Dependent Indemnity Compensation (DIC): An annuity paid to survivors of AGR personnel if they die in the line of duty on active duty, active duty for training (ADT), or while traveling to or from ADT. If the individual has qualified for (and elected) the Survivor Benefit Plan (SBP), survivors will be paid the greater of DIC or SBP. DIC may also be paid to survivors of some totally disabled veterans. See also para. 8-6.

POC: Military Finance Office

**5-7 COMMONLY USED PAY DOCUMENTS**

The Air Force uses many forms that are the equivalent of the DA Forms listed below. The DD forms are standard across services. Consult your Military Finance Office for specific instructions.

 **DA Form 3685 (JUMPS – JSS Pay elections)**

 **DA Form 5960 (Authorization to Start, Stop, or Change BAH)**

 **DA Form 4187 (Recoup BAS - Enlisted)**

 **DA Form 4187 (Recoup BAS - Officer)**

 **DA Form 4187 (Start BAS-Enlisted)**

 **DA Form 4187 (Start COLA)**

 **DD Form 2058 (State of Legal Residence Certificate)**

 **DD Form 2558 (Authorization to Start, Stop or Change an Allotment for Active duty or Retired Personnel)**

 **DD Form 2559 (Savings Bond Allotment Authorization/Active Duty or Retired Pay)**

 **SF Form ll99A (Direct Deposit Sign-Up Form)**

 **FBH Form 19-1-68 (Payment of Uniform Allowance-Officer Personnel)**

 **Form W4 (For Federal and State Taxes)**

 **SGLV 8286**

 **SGLV 8286A**

 **TSP-U-1**

 **DD 1561 Family Separation Allowance**

 **Promotion/Reduction Orders**

Reference: DOD 7000.14-R, JFTR Vol. 1, JTR Vol. 2 POC: Military Finance Office

**5-8 LEAVE AND PASSES**

**POLICY AND SCOPE**

Leave and Pass management (vacation/time-off) is an important function of full-time supervision. The full-time supervisor of an AGR member has the responsibility to ensure the member performs his/her assigned duties, is present for duty when required, and is afforded fair and reasonable treatment (to include reasonable time-off consistent with responsibilities to the mission of the organization).

Leave is an individual entitlement that should be pre-planned and scheduled to obtain the maximum benefit for the individual and the organization. Supervisors should make every reasonable effort to grant leave during holiday periods, during significant family events, after major training periods, and other times as appropriate.

Federal Holidays: When a holiday falls on Saturday, the preceding Friday is usually considered a holiday. When a holiday falls on Sunday, the following Monday is usually considered a holiday; however, scheduling off days for holidays is based on mission requirements:

New Year’s Day President’s Day Independence Day Columbus Day Thanksgiving Day

MLK’s Birthday Memorial Day Labor Day Veteran's Day Christmas Day

Commanders have the authority to provide a regular or special pass to AGR members. A regular pass (liberty) starts after normal working hours on a given day and stops at the beginning of normal working hours on the next working day. There are two categories of special passes. The first is a special three-day pass for members who work Monday through Friday. It can be Friday through Sunday, Saturday through Monday, or Tuesday through Thursday. Three day passes cannot be broken up and used as three one-day passes or any other combination. A special four-day pass is for members who work Monday through Thursday, Tuesday through Friday, or the alternate five/four-nine schedule when working the four-day week. This pass can be Thursday through Sunday or Saturday through Tuesday.

Reference: ANGI 36-101, IDNG-1, DM-11 POC: Military Finance Office

**5-9 COLLECTION OF DEBTS TO THE GOVERNMENT**

Generally, debts owed by AGR members to the United States and its agencies may be collected involuntarily from the member’s pay if voluntary methods fail. Prior to actual collection the responsible Accounting & Finance office must provide the AGR written notice of the debt and give an opportunity to dispute the debt.

The government usually prefers to collect its debts in a lump sum; however agreements can be made for installment payments if the member is unable to pay off the debt at one time. Interest and penalty payments can also be added once payment is first demanded.

Under certain circumstances an AGR can seek to have a waiver or remission of a debt. Specific guidance on this procedure should be obtained from the controlling regulations. Such a waiver will usually only be allowed where the debt or erroneous overpayment was not caused by an act of the member and a collection of the money will result in a serious financial hardship to the member.

Reference: DOD Reg. 7000-14 POC: Military Finance Office

**5-10 GARNISHMENT OF PAY**

In addition to the ability to withhold money owed the government, recent changes in the law now allow garnishment (seizure) of the pay of federal civilian and military personnel for debts owed to outside parties. This would include debts owed banks, credit card companies, retail establishments and child/spousal support obligations.

In order for an AGR member’s pay to be garnished, a court order establishing the debt must exist. No more than 25% of a person’s monthly gross pay can be garnished each month. Soldiers or Airmen facing possible collection action for private debts should consult with a JAG attorney for a full explanation of their rights and responsibilities.

References: 42 U.S.C. 659, 5 U.S.C. 5520, AFI 36-2906, 5 CFR Part 581, 32 CFR Parts 112, 113, 513

POC: SJA/Military Finance Office

**5-11 GOVERNMENT ISSUED CREDIT CARDS**

During the course of duty, AGR members are often required to travel on temporary duty. To facilitate this official government travel they are issued credit cards for payment of gas, meals, lodging and other approved expenses. These cards are issued with the sole purpose of being used for government travel; they are not for personal use. You are not authorized to use this card in conjunction with a PCS move. Use of these cards for other than authorized purposes could result in disciplinary action.

Members using the credit card are responsible for making payments on charges made with the card to the company, which issued the card. The card is to defray the immediate need for cash. Upon completion of the temporary duty the individual must still file a travel voucher for reimbursement of all expenses incurred. When filing travel vouchers, individuals and supervisors will ensure that the split disbursement block is checked with the amount owed on the government credit card indicated or the words ―all‖ annotated. If the member is delinquent in making payment on the card, the government may now collect the debt owed directly from the member’s pay. There is a 15% limit on the amount that can be collected at any one time.

References: Travel and Transportation Reform Act of 1998, TAG Policy Letter 06-08

POC: Military Finance Office

**CHAPTER 6 –MEDICAL CARE**

**6-1 TRICARE: THE BASICS**

TRICARE is the medical program for active duty members, reserve service members, qualified family members, eligible retirees and their family members and survivors of all uniformed services. It is designed to expand access to care, assure high quality care, control health care costs for patients and taxpayers alike, and improve medical readiness.

The TRICARE program is managed by the military in partnership with civilian contractors. Each of the regions of the U.S. has a Lead Agent who is a commander of a military treatment facility and responsible for overseeing the program. TRICARE offers beneficiaries three choices for their health care: TRICARE Standard, a fee-for-service option; TRICARE Extra, a preferred provider option that saves money over Standard; and TRICARE Prime, where Military Treatment Facilities (MTFs) and civilian network providers are the principal source of health care. The main challenge for most is deciding which TRICARE option— Prime, Extra or Standard—is best for them. Enrollment is only required for TRICARE Prime and TRICARE Prime Remote. There are no enrollment fees for active duty families in TRICARE Prime.

If your dependents have other primary health care insurance, TRICARE Prime may not be your best option. However, all active duty personnel are required to enroll in TRICARE Prime. Whatever the individual’s medical situation, Health Benefits Advisors are available at the local TRICARE Service Center or military treatment facility to help decide which option is best.

**CONTACT TRICARE:** 888-874-9378 or visit the TRICARE web-site at [www.triwest.com](http://www.triwest.com/) . The web site is the best way to get detailed information about the TRICARE options listed below, update DEERS information, find a list of providers, etc.

Reference: DOD Pamphlet "Your Military Health Plan" POC: AGR Health Services Specialist

**6-2 TRICARE PRIME**

While required for AGR personnel, TRICARE prime is the managed care option offered by the Department of Defense. It integrates military and civilian health care into a single health care system. Beneficiaries who choose this option agree to a one-year enrollment, and select a Primary Care Manager (PCM) to provide or arrange for their health care needs. The TRICARE Prime option offers additional wellness and preventive care services.

**TRICARE Prime Remote** (TPR) provides health care coverage through civilian network or TRICARE- authorized providers for Uniformed Service members and their families who are on remote assignment, typically 50 miles from a military treatment facility (MTF). TRICARE Prime Remote for Active Duty Family Members (TPRADFM) is the TPR benefit for family members with similar benefits and program requirements. TPR/TPRADFM is offered in the 50 United States only, and both require enrollment.

**ASPECTS OF PRIME:**

  **Advantages:**

 **No enrollment fee for active duty & family**

 **Small fee per visit to civilian providers and no fee for active duty members**

 **No balance billing**

 **Guaranteed appointments (access standards)**

 **Primary care manager supervises and coordinates care**

 **Away-from-home emergency coverage**

 **Point-of-Service option**

  **Disadvantages:**

 **Provider choice limited**

 **Specialty care by referral only**

 **Not universally available**

POC: Force Support Squadron (FSS)

**6-3 TRICARE STANDARD**

TRICARE Standard is a fee-for-service option. Beneficiaries using this option have the greatest choice of civilian providers, but at a higher cost. The beneficiary is responsible for a deductible, plus co-payments. Enrollment is not required to participate.

**ASPECTS OF STANDARD:**

  **Advantages:**

 **Broadest choice of providers**

 **Widely available**

 **No enrollment fee**

 **May use TRICARE Extra**

  **Disadvantages:**

 **No Primary Care Manager**

 **Patient pays:**

 **Deductible**

 **Cost Share 20%**

 **Balance if bill exceeds allowable charge and Provider is non-participating (up to 15% additional)**

 **Non-availability statement for civilian inpatient care may be required for MTF**

**areas**

Reference: DOD Pamphlet, "Your Military Health Plan" & ―Purchasing Tricare Reserve Select

POC: Force Support Squadron (FSS)

**6-4 TRICARE EXTRA**

TRICARE Extra is similar to TRICARE Standard but offers discounts to patients when they use TRICARE network providers. This option allows beneficiaries to receive their care from civilian network providers at a reduced cost compared to TRICARE Standard. There are no claim forms to file-just pay your reduced co-payment after satisfying the deductible. You may use a combination of the TRICARE Extra and Standard programs at any time, depending on whether you choose providers inside or outside the network. Enrollment is not required to participate.

**ASPECTS OF EXTRA:**

  **Advantages:**

 **Co-payment 5% less than STANDARD**

 **No balance billing**

 **No enrollment fee**

 **No forms to file**

 **May use TRICARE Standard**

  **Disadvantages:**

 **No Primary Care Manager**

 **Provider choice is limited**

 **Patient pays:**

 **Deductible**

 **Cost Share 15%**

 **Non-availability statement for civilian inpatients may be required for MTF**

**areas**

 **Not universally available**

POC: Force Support Squadron (FSS)

**6-5 DEERS –DEFENSE ENROLLMENT ELIGIBILITY REPORTING SYSTEM**

DEERS—The Defense Enrollment Eligibility Reporting System—is a worldwide database of military sponsors, families and others who are covered by TRICARE. The Defense Department uses DEERS to check those who are eligible for TRICARE health care benefits. The DEER computer database helps service families by protecting the health benefit for those who are actually entitled to care. AGR personnel are automatically enrolled when an ID card is issued, but they must take action to enroll their family members into TRICARE and make sure they are correctly entered into the system. All information in the DEERS files—such as home addresses and information about spouses and children—is listed and updated only if the military sponsor specifically gives the information to DEERS. Addresses can be updated in DEERS through the TRICARE website [www.dmdc.osd.mil/apj/address/index.jsp](http://www.dmdc.osd.mil/apj/address/index.jsp).

When military sponsors do not update the DEERS files, problems can arise. For example, TRICARE contractors use home addresses in the DEERS files when they send information about health benefits to families. It’s estimated that up to half of the addresses of active-duty military families in the DEERS files are incorrect because the sponsor did not update the DEERS file when a family moved. So, the information goes to the wrong address, and the family may never receive it.

It also causes problems when a military sponsor gets married, divorced, has a child, adopts a child, etc., and doesn’t tell DEERS about the change. Claims for health care under TRICARE may be denied because the DEERS files were not updated by the sponsor, and have no record of a new spouse or a child. Or, a claim may be paid by mistake because there was no record in DEERS of a divorce or death, or by regaining Medicare entitlement. The government is required by law to get the money back from the person, to whom it was incorrectly paid, regardless of who was responsible for the mistake. Family members who are not enrolled, or who have questions, should contact the nearest military personnel office of any uniformed service for assistance. To verify enrollment, call the DEERS office at 1-800-538-9552. For a list of DEERS locations, go to [www.dmdc.osd.mil/rsl/owa/home.](http://www.dmdc.osd.mil/rsl/owa/home)

Military sponsors and family members should report any changes in status (discharges, births, divorce, etc.) or location to the nearest personnel office of any uniformed service immediately, to avoid experiencing claims problems or having important information go to the wrong address.

Reference: AFI 36-3026(1) POC: DEERS Program Manager (FSS)

**6-6 ROUTINE/NON-EMERGENCY CARE**

All AGR personnel must select a TRICARE network provider or nearest MTF, then complete and submit the enrollment form. All routine medical care must be obtained from the PCM, a TRICARE network provider or MTF unless there are not providers within 50 miles of the AGRs duty station or the HOR. Routine specialty care requires a referral from the PCM, who will in turn contact TRICARE for prior authorization. The AGR must obtain a pre-authorization prior to all specialty care appointments (ex. Physical Therapy), except at a MTF.

POC: Force Support Squadron (FSS)

**6-7 EMERGENCY CARE**

Emergency care is defined as "the sudden and unexpected onset of a medical condition, or the acute worsening of a chronic condition, that is threatening to life, limb or sight, and which requires immediate medical treatment, or which requires treatment to relieve suffering from painful symptoms." Medical emergencies include heart attacks, cardiovascular accidents, poisoning, convulsions, kidney stones, and other acute conditions that are determined to be medical emergencies. Pregnancy-related medical emergencies must involve a sudden and unexpected medical complication that puts the mother, the baby, or both, at risk. If an AGR has an obvious medical emergency, they should contact 911 or go to the nearest hospital.

The AGR member or someone from their unit must contact the AGR Health Services Specialist (HSS) within 24 hours or on the first business day following the emergency. Use of the military ID card for insurance care is recommended in addition to informing the clerk of TRICARE coverage. If admitted to the hospital due to the emergency, the unit POC must provide the name, city and phone number of the hospital along with the AGR member’s information and reason for hospitalization. The AGR HSS will contact the hospital to ensure coordination with TRICARE has been made and obtain patient status. The AGR HSS will report any condition updates to the individual’s Administrative Officer during emergency hospitalization. The Military Medical Support Office (MMSO) will coordinate with the hospital and determine if the AGR member should be moved to a MTF, if follow-up evaluations at a MTF are necessary, or if the case requires a medical evaluation board. Medical personnel control the determination of patient transfer from a civilian hospital to a MTF.

POC: Force Support Squadron (FSS)

**6-8 CIVILIAN HOSPITALIZATION**

In order to obtain civilian hospitalization, the PCM or specialist must contact TRICARE for prior authorization. TRICARE is the approving authority for scheduled hospitalizations. Upon approval, TRICARE will issue an authorization number to the PCM or specialist. Contact must be made with the AGR office for a control number prior to any scheduled hospitalizations. The TRICARE authorization number must be provided when obtaining the control number.

POC: Force Support Squadron (FSS)

**6-9 MILITARY TREATMENT FACILITIES**

AGR personnel may use any military treatment facility. Military identification or DEERS verification is required before treatment. If the AGR is using a network PCM and need/want to see a specialist at the MTF, a referral from the PCM is still required. The PCM must contact TRICARE to coordinate a referral. If the PCM is the MTF, then the AGR will go through the Primary Care Clinic for referral to a specialist.

POC: DEERS Program Manager (FSS)

**6-10 DENTAL CARE**

AGR personnel have the option of receiving dental care by a military dental clinic, VA clinic or through a civilian dentist depending on which TRICARE Program they are enrolled in. AGR personnel are entitled to routine and preventive care as a covered benefit. This includes annual dental examinations, x-rays, bi- annual examination and cleaning, and fillings as needed. Any special dental care provided by a civilian dentist beyond these services will require prior authorization from the individual’s service POC. No pre- authorization is required when using a military facility. All AGR personnel are required to have an annual dental examination.

Dependents can obtain dental coverage through the TRICARE Dental Program for a minimal monthly fee. Enrollment can be done online, or by contacting United Concordia at **888-622-2256**. If the enrollment forms are received by United Concordia by the 20th of the month, then the family will be eligible for covered care by the 1st day of the next month. Family members may use any dentist participating in the United Concordia TRICARE Dental Program. Additionally, participating dentists are required to submit any claim paperwork directly, thereby saving on unnecessary paperwork. Any questions regarding the TRICARE Dental Program can be made toll-free to United Concordia at 800-866-8499 or by visiting the website at [www.tricaredentalprogram.com](http://www.tricaredentalprogram.com/).

**Dental Care with TRICARE Prime Remote:** Active duty service members enrolled in TRICARE Prime Remote are covered under the Tri-Service Remote Dental Program (RDP). There is no enrollment for this service; the only requirement is the member be enrolled in TRICARE PRIME REMOTE. There is no preferred dental network, so routine care less than $500 per visit can be received from any licensed civilian dentist in the area. Active duty service members may contact their SPOC directly for information and authorizations related to dental treatment. More information about the RDP can be found at the MMSO Dental Web site at <http://mmso.med.navy.mil/MMSO_Dental_Info.html>or by calling MMSO customer service at 1-888-MHS-MMSO (1-888-647-6676). Any AGR members that are seen by a civilian dentist must have a DD form 2813 completed at the time of care, and submit it to MEDCOM Readiness Team so their dental classification can be entered in their military records. If this is not done the member will remain a Dental class 4.

Reference: TRICARE Information Pamphlet FMDP23/web site POC: Force Support Squadron (FSS)

**6-11 PRESCRIPTIONS**

AGR members and families may use any of the following prescription services:

**TRICARE NETWORK/NON-NETWORK PHARMACY**

**Network Pharmacies:** AGR members can have prescriptions fulled at network retail pharmacies at no cost. Family members pay $3.00 for generic and $9.00 for name brand prescriptions for a 30 day supply.

**Non-Network Pharmacies:** In most cases, when using a non-network pharmacy, you must pay the full retail price at the pharmacy and then file a claim for reimbursement. Claim forms can be downloaded at [www.TRICARE.osd.mil/Claims](http://www.tricare.osd.mil/Claims) or contact AGR Health Services Specialist.

**TRICARE MAIL ORDER (EXPRESS SCRIPT)**

This program is managed by Express Script. You should use the Express Script for long-term prescriptions such as medication to reduce blood pressure or treat asthma, diabetes, or any chronic health conditions, and birth control pills. To use the TRICARE Mail Order, call Express Script at 866-363-8667 or visit the web site at [www.express-script.com.](http://www.express-script.com/) Out of pocket cost for AGR and family members are the same as the Network Retail Pharmacy co-pay for 90 days

**MILITARY TREATMENT FACILITY (MTF)**

AGR members may use an MTF for prescription services, even if a civilian provider issued the prescription, at no cost to the member or family.

POC: Medical Group (MDG)

**6-12 PHYSICAL PROFILES**

A physical profile is a means of identifying whether military personnel have medical problems that may limit their ability to perform the full range of their assigned MOS/AFSC/AOC duties in a worldwide environment. Profiles can either be temporary or permanent. A copy of all temporary profiles must be submitted to the AGR Health Services Specialist or base FSS. All profiles must be issued by a military doctor and not a civilian physician. If an individual requires a permanent profile then it must be initiated at an active component military treatment facility (MTF). If the individual is using a civilian Primary Care Manager, they must refer the AGR to the specific clinic that treats the condition through TRICARE. When obtaining a permanent profile the individual is required to provide the physician with all military and/or civilian documentation pertaining to the medical condition. Temporary or permanent profiles of 1 or 2 require the signature of one profiling officer. Permanent 3 or 4 profiles require the signature of two profiling officers from and active component MTF.

Reference: AFI 36-3212 POC: Force Support Squadron (FSS)

**6-14 MEDICAL EVALUATION BOARDS**

A Medical Evaluation Board (MEB) will be conducted by a unit’s physicians whenever an AGR member sustains an injury, incurs a disease, or has a medical condition that places continued qualification for further active duty service in doubt. The AGR member will be provided written notice that their case will be considered and afforded the opportunity to provide any evidence or documentation that they feel is relevant to their medical condition. There is no right to a personal appearance before the MEB. If the MEB determines that the individual is medically disqualified for continued service, then their recommendations and findings are routed through the command to the National Guard Bureau Surgeon General. Again, the AGR member may dispute the findings and provide rebuttal information for consideration by the NGB/SG. If, after review, the NGB/SG approves the findings of the MEB, then that office will direct the Idaho Air National Guard to process the individual for discharge.

Reference: AFI 41-115, AFI 41-120 POC: Health Services Specialist

**CHAPTER 7- DISCIPLINARY MATTERS**

**7-1 MILITARY JUSTICE JURISDICTION**

Jurisdiction is the term which defines a commander’s authority to take disciplinary action. As is the case with Traditional Guard members, this jurisdiction can change to the Uniform Code of Military Justice when the member deploys for overseas duty, initial training, or active federal service and they are placed in a Title 10 status, which should be noted on their orders. Even though AGR members are subject to disciplinary action by their military chain of command, they are still subject to civilian criminal laws. Some offenses are violations of both civil and military laws and both authorities can take action although as a practical matter, the Idaho Guard will defer to civilian authorities. There are however, some offenses which are uniquely military (AWOL, insubordination, disobeying orders) in which the chain of command will take exclusive action.

If an AGR member is convicted of an offense by civilian authorities, the chain of command is not prohibited from taking some form of administrative action or non-judicial punishment. This could include a letter of reprimand, bar to re-enlistment, termination of tour and administrative discharge. The level of action should be dictated by the seriousness of the underlying civilian case. If the member receives a significant sentence of imprisonment (i.e. greater than 6 months), action to involuntarily separate or drop the individual from the rolls should be commenced immediately.

References: ANGI 36-101 POC: AGR Manager/JAG

**7-2 ADMONITIONS AND REPRIMANDS**

The underlying philosophy towards discipline within the Idaho National Guard is that any misconduct should be resolved at the lowest appropriate level. The purpose of discipline is to get the member’s attention and put them on notice that certain conduct will not be tolerated. To the extent that this can be accomplished with minor disciplinary measures, it is encouraged. Admonitions and letters of reprimand are suggested methods for dealing with minor disciplinary infractions.

An admonition is a warning, reminder or written criticism given to deter repeat behavior on the part of a member. It also serves to advise the individual that more serious consequences will result if the misconduct is repeated. It can be delivered orally and noted in the member’s file or delivered in the form of a written warning. In short, it falls between ―counseling" and a letter of reprimand.

A reprimand is an act of censure which formally criticizes the offender for misconduct and puts them on notice that more severe measures will be taken for repeat offenses. It should be in writing and made part of the personnel file. Reprimands must be coordinated through the HRO. Assistance in drafting and procedural guidelines can also be obtained from that office.

References: AFI 36-2907 POC: AGR Manager

**7-3 INVOLUNTARY SEPARATION**

Continued retention in the AGR program is a privilege and not a right. A commander has a number of options for removing AGR personnel who are neither fit nor suitable for continued service.

AGR personnel can be processed for involuntary separation prior to the expiration of their tour for unsatisfactory duty performance, a pattern of minor misconduct or the commission of a serious offense. Actions based upon unsatisfactory performance and pattern of misconduct must be adequately documented by counseling statements, reprimands or other official documentation establishing the allegations. If the proposed separation is based upon the commission of a serious offense, no counseling or documentation is required other than that which establishes the misconduct. For example, if an individual is indicted for felonious assault by civilian courts, the indictment or conviction entry from the court would be sufficient.

If the AGR member is pending trial on civilian criminal charges, the commander is not required to await the outcome of the trial to initiate involuntary separation action. If a review of the available evidence convinces the commander that the offense was committed, the action may proceed. An acquittal on the underlying criminal charges does not prevent an involuntary separation nor invalidate an earlier separation. The involuntary separation is based upon a lower standard of proof than that required for a criminal conviction. Commanders should consult with HRO and the JAG prior to any involuntary separation action. The procedure for initiating and processing an involuntary separation action from an AGR tour is outlined in NGR 600-5 para. 6-5 and ANGI 36-101.

Reference: ANGI 36-101 POC: AGR Manager/JAG

**7-4 ADMINISTRATIVE DISCHARGE**

An involuntary separation from the AGR program does not automatically result in a loss of military membership and position as a traditional Guardsman. If the commander should desire to separate the individual from the military entirely, an administrative discharge action must be initiated. There are a number of different grounds for initiating an administrative discharge action to include those cited in the involuntary separation from AGR tour (i.e. unsatisfactory performance, pattern of misconduct, etc.).

The discharge authority is The Adjutant General. Individuals with 18 years or over of total military service require NGB approval before a discharge can be approved. The specific procedures, basis for action and rights of the individuals are outlined more fully in the references. Procedures differ between commissioned officers and enlisted personnel.

Reference: ANGI 36-3209 POC: JAG

**7-5 ARREST BY CIVILIAN AUTHORITIES**

In the event AGR personnel are arrested or charged by civilian authorities with having committed a civilian criminal offense, a number of actions need to be taken. First, the chain of command should contact the civilian authorities and inform them that the individual is a full-time member of the Idaho National Guard. This will enable the civil authorities to understand why you are calling. Obtain a copy of the police report if you can. Ask what actual charges have been or will be brought, the circumstances of the case, and the maximum punishment possible. This will help determine whether the offense is a "serious offense" for purposes of possible administrative action to discharge the individual. The individual should be advised that a JAG attorney cannot be appointed to represent them in the civilian criminal matter.

During the period that an AGR is awaiting trial, consideration should be given to withholding action on promotions, performance appraisals, retention, and school orders. Any deployment orders should also be cancelled until the civilian criminal matter is resolved. If the evidence in the case appears strong enough, a decision to administratively discharge the individual can be made prior to the case being resolved. In most cases however, such a decision should await the final outcome of the criminal trial. If the AGR cannot post bail prior to the trial, it is recommended that their absence be charged to leave, or if their leave balance is exhausted, as excused. If the final result is a conviction, the member should be charged as AWOL for any jail time after providing them with the due process rights outlined in applicable guidance.

Reference: AFI 36-3209 POC: JAG

**7-6 LEGAL ASSISTANCE**

AGR personnel and their families are entitled to receive legal assistance and advice. This service can be obtained from either the Judge Advocates who drill with the Idaho National Guard or at the Staff Judge Advocate Office at nearby military bases. Assistance on a full range of civil legal problems such as wills, domestic relations, and bankruptcy is available. The extent of the legal service provided is left to the professional discretion of the Judge Advocate providing the service. However, Judge Advocates may not appear in civilian court or have their name appear on documents submitted to a civilian court. While they are licensed attorneys, they are prohibited from making such an appearance.

Judge Advocates can provide advice and representation to AGR personnel on military legal problems. This would include providing advice on a response to a reprimand. Attorney-client privileges are applicable in a military setting. As noted in the previous section, a Judge Advocate cannot advise or represent a member facing civilian criminal charges.

Reference: AFI 51-504 POC: JAG

**CHAPTER 8 – ENTITLEMENTS/BENEFITS**

**8-1 TDY**

a. AGR members are authorized TDY allowances for travel performed away from their duty station while on orders. Levels of allowances are detailed in the Joint Federal Travel Regulation (JFTR) and depend on the availability of government quarters, rations at the TDY station and the cost of living for that area.

b. VISA - The Idaho National Guard issues government travel cards to assist those who must travel on official business. Individuals are issued a card in their own name. Each month, charges made during official travel are consolidated on one statement and mailed to the individual for payment. Payment must be made to VISA in the full amount of the bill within 25 days of the billing date. Travel vouchers will continue to be processed by the servicing pay office in the usual manner. **AGR members are not authorized to use their government travel card for PCS costs.**

c. Claims for travel reimbursement are made by submitting DD Form 1351-2 with orders, lodging receipts and other applicable documents. This should be accomplished within five days of the completion of travel directly to their Military Finance Office. In the event travel orders are issued but the mission is canceled, the pay office should be notified ASAP so that the funds can be de-obligated. The travel order needs to be revoked if the mission is canceled.

Reference: Joint Federal Travel Regulation (JFTR) POC: Military Finance Office

**8-2 PERMANENT CHANGE OF STATION (PCS) MOVES**

PCS moves are governed by the Joint Federal Travel Regulation (JFTR). More than one PCS move in a fiscal year is not authorized; exceptions are made by NGB on a case-by-case basis (i.e. PCS to new duty station and then PCS to school). However, only one dislocation allowance can be paid in a fiscal year.

When AGR Personnel Office approves PCS, orders are published. When orders are received the AGR member must contact the travel office.

When an AGR member moves more than 50 miles from one duty station to another the member is eligible for the following:

1. The AGR member may choose either the Government Bill of Lading (GBL) and/or Do-It- Yourself (DITY) move.
2. Other basic entitlements may include:

 **Temporary storage up to 90 days.**

 **Mileage from old HOR to new duty station.**

 **Per-Diem en-route (one trip only).**

 **Temporary lodging expense at new duty station.**

1. Everything except Dislocation Allowance (DLA) is taxable income. For guidelines on taxable income, contact the IRS and ask for Publication 521 which outlines what specifically is taxable and the percentage.

DLA. The purpose of this allowance is to partially reimburse you whether you have dependents or not, for expenses incurred in relocating your household. DLA is not allowed for a PCS move to your first duty station unless the dependents actually move from the member’s residence to the Permanent Duty Station (PDS).

Upon completion of the PCS move, the individual must submit a claim, within one year of the effective date of PCS, thru AGR Benefits & Comp Mgr/Military Finance Office for processing. The following is a list of forms needed:

**1. DD Form 1351-2**

**2. DD Form 1351-4**

**3. Copy of PCS orders**

**4. DD Form 1155 - provided by active installation**

**5. DD Form 1299 - provided by active installation transportation office**

**6. DD Form 2278 - provided by active installation transportation office**

**7. Certified weight tickets (FOR DITY MOVE ONLY) secured by AGR**

**8. Lodging receipts**

**9. All receipts incurred (DITY MOVE)**

References: Joint Federal Travel Regulation (JFTR)

POC: Military Finance Office

**8-3 REQUESTING ORDERS**

Tour Renewal Orders. Requested by associated unit and executed by the AGR Mgr Office.

Amendments, revocations, and corrected copies will be Requested by associated unit and executed by the AGR Mgr Office.

POC: Unit/AGR Mgr

**8-4 Unemployment Compensation**

Individuals who lose their full-time employment with the Idaho National Guard are entitled to apply for and receive state unemployment compensation. Benefits are paid under the guidelines established by Idaho law.

Reference: 5 U.S.C. 8501

**8-5 LIFE INSURANCE**

An AGR member is entitled to enroll under the Servicemen's Group Life Insurance (SGLI) program for $400,000, unless you elect to participate for a lesser amount or decline insurance. Upon retirement, the SGLI may be converted to Veteran's Group Life Insurance (VGLI) within 120 days of release from Active Guard/Reserve duty. If the amount of SGLI coverage is changed by law to elect less coverage or elect not to participate, complete a new VA Form 29-8286 or SGLV 8286, September 2005 form.

Family Coverage Election: Spouses are automatically insured for $100,000 or the amount of SGLI coverage on the AGR member, whichever is less. Premium is based on the age of the spouse. To elect less than the automatic amount submit a completed SGLV 8286A, September 2005 form.

Each child of an AGR member is automatically covered for $10,000 if the member carries SGLI. There is no premium for this coverage.

**8-6 DEPENDENCY AND INDEMNITY COMPENSATION (DIC)**

This is a benefit that is authorized to the survivors of AGR personnel who die in AGR status. It may also be paid to survivors of some totally disabled veterans or for death after completion of service if the death is due to a service-connected disability. DIC payments are authorized for surviving spouses (who have not remarried), with additional amounts for children under 18. There is also provision for payments to low income parents of deceased veterans. Payments are made monthly at an equal rate for all ranks. Benefits are subject to possible offset by social security benefits.

Reference: Public Law 102-568 POC: AGR Personnel Office

**8-7 VETERANS BENEFITS**

The United States has a long and honorable history of providing monetary and other benefits to veterans of military service and to their dependents and survivors. The Department of Veterans Affairs, a cabinet level department established in 1989, administers all veteran benefit programs. These benefits include medical treatment, hospital and nursing home care, disability benefits, job training assistance, vocational rehabilitation, re-employment assistance, education benefits, life insurance programs, home loan mortgage guaranties, death benefits for survivors, and burial assistance.

The laws and regulations governing eligibility and level of benefit can be complex. As a general rule, a person must have served on active duty for a continuous period of 180 days in order to qualify for most benefits. Most benefits are also conditional on the individual being discharged under honorable conditions.

**CHAPTER 9- EQUAL OPPORTUNITY**

**9-1 MILITARY DISCRIMINATION COMPLAINTS PROCESS**

The Equal Opportunity (EO) program is designed to ensure that the business and administration of the Idaho National Guard is free from wrongful discrimination and to provide equal opportunity and treatment regardless of color, national origin, race, religion or sex. The Idaho Guard is committed to a policy of eliminating discrimination and its effects. When AGR personnel feel that they have been the victim of sexual harassment, or any form of discrimination, they can bring the matter to the attention of their supervisory chain or file an administrative complaint with the one or more of the following:

 **EEO Office, an Inspector General, or a Judge Advocate.**

All discrimination complaints must be in writing to be acted upon, and must identify the kind, date and act of discrimination and other facts surrounding the incident. The complaint must also list the requested corrective action. Very often, as a practical matter, an individual will initially make the complaint orally. While informal inquiries can be initiated based upon an oral complaint, the complaint must be in writing and filed with one of the above offices within 180 days of the event in order to be formally processed. A failure to meet this time requirement could result in the complaint being dismissed without formal action.

Discrimination or sexual harassment complaints that are properly filed by AGR personnel will be thoroughly investigated and processed for review through the Adjutant General and NGB. The individual making the complaint will be kept advised as to the progress of their complaint and given the opportunity to provide any evidence or witnesses they believe relevant to the inquiry. Specific rights and complaint procedures can be obtained from contacting one of the above listed offices. Unlike technician complaints, AGR discrimination cases cannot be appealed to courts and no monetary damages can be sought.

References: DoD Directive 1350.2, National Guard Military Discrimination Complaint System, NGR (AF) 30-3, 1 Oct 92, Military Complaints Process, IDNG-10, IDNG-27, DM-24

POC: State Equal Employment Manager (SEEM)

**9-2 RELEASE OF INFORMATION**

Official discrimination complaints and associated documents are maintained and safeguarded in the same manner as other sensitive personnel files. While the complaint, documents, evidence and witness statements will be given a high degree of protection and confidentiality, no promises of total confidentiality can be made and kept by EO or command personnel involved in the matter. The party or parties against whom a complaint is made will be informed at some point as to the nature of the complaint and the evidence in the matter so they can provide a response to the charge.

The individual presenting a complaint is entitled to a complete copy of their case file. Any Report of Investigation which is compiled as a result of the complaint may only be released to the individual, their representative, and any Idaho Guard or NGB office charged with processing the complaint.

Reference: NGR (AF) 30-3 POC: State Equal Employment Manager (SEEM)/JAG

**9-3 RIGHTS OF THE ALLEGED DISCRIMINATING OFFICIAL**

The Idaho Guard has a strong interest in processing discrimination complaints completely, objectively, and efficiently. This requires fairness to all parties concerned. AGR personnel who have been accused of a discriminatory act or sexual harassment have certain due process rights that must also be observed. This includes the right to be informed of the nature of the complaint and of any evidence in the matter. The individual may also make a statement in their behalf and to identify any witnesses or documents that they believe the investigation should include and consider. They also have a right to consult with counsel and to be represented. If the allegation involves potential violations of the KCMJ, then JAG counsel will be made available upon request.

POC: State Equal Employment Manager (SEEM)/JAG

**9-4 SEXUAL HARASSMENT**

A form of unlawful gender or sex discrimination, sexual harassment is unwanted behavior of a sexual nature in the workplace. Sexual harassment involves unwelcome sexual advances, requests for sexual favors, and other verbal or physical conduct of a sexual nature when submission or rejection of this conduct explicitly or implicitly affects an individual’s employment, unreasonably interferes with an individual’s work performance or creates an intimidating, hostile, or offensive work environment. It should be noted that "workplace" is an expansive term for military members and may include conduct on or off duty, 24-hours a day. When possible, it is helpful for the victim to directly inform the harasser that the conduct is unwelcome and must stop.

a. Any person in a supervisory or command position who uses or condones any form of sexual behavior to control, influence, or affect the career, pay, or job of a military member or civilian empl oyee is engaging in sexual harassment.

b. Similarly, any military member or civilian employee who makes deliberate or repeated unwelcome verbal comments, gestures, or physical contact of a sexual nature in the workplace is also engaging in sexual harassment. Sexual harassment includes but is not limited to the following characteristics:

**1. The victim and harasser may be a woman or a man. The victim does not have to be of the opposite sex.**

**2. The harasser can be the victim’s supervisor, an agent of the employer, a supervisor in another area, a co-worker, or a non-employee.**

**3. The victim does not have to be the person harassed but could be anyone tangibly affected by the offensive conduct.**

**4. Unlawful sexual harassment may occur without the victim suffering economic injury or an adverse personnel action.**

Reference: NGB Sexual Harassment Policy, IDNG-8, DM-24

POC: State Equal Employment Manager (SEEM)

**9-5 MEMBERSHIP IN EXTREMIST GROUPS**

The Idaho National Guard is committed to a membership free from prejudice, hate and extremism. Furthermore, participation in extremist organizations or related activities is inconsistent with the Department of Defense and National Guard Bureau’s goals, beliefs and values concerning equal opportunity. While it is impossible to track every extremist group or to develop a comprehensive "list", any group which advocates the use of force or violence, advocates supremacist causes based on race, ethnicity, religion, gender, and national origin; or otherwise engages in efforts to deprive individuals or groups of their civil rights should be avoided by military personnel. Examples of extremist groups would include the Ku Klux Klan, Aryan Nations, Skinheads, and Nation of Islam.

Current DoD policy requires that military personnel must reject active participation in extremist organizations. Active participation includes participating in a public demonstration or rally, conducting fund raising activities, recruiting or training members (including encouraging other employees to join), organizing or leading such organizations, and distributing literature. Wearing of the official military uniform at any function or rally is also prohibited. While membership or association with such groups is strongly discouraged, it is not legally possible to prohibit this. Nevertheless, AGR personnel are put on notice that known membership in an extremist organization can and will be considered in evaluating an individual’s duty performance and fitness for serving in positions of leadership and responsibility.

For additional information regarding extremist groups and their activities, contact the State Equal Employment Office. AGR personnel and supervisors who need assistance with reporting possible extremist activity, or enforcing DoD or service-specific extremist group policies should contact their local Judge Advocate.

References: DoD Directive 1325.6. Subject: Guidelines for Handling Dissident and Protest Activities

Among Members of the Armed Forces, 01 Oct 96; NGB All States Memorandum Number I96-0180,"Extremist/Gang/and Hate Group Insignia"

POC: State Equal Employment Manager (SEEM)/JAG

**9-6 MENTAL HEALTH EVALUATIONS FOR AGR PERSONNEL**

Commanders can request a mental health evaluation of AGR members. Just like the firm choice referral, a commander must provide documentation that demonstrates the individual’s poor work performance. Detailed documentation of long-term poor performance will help the clinicians at the MTF determine the most effective way to diagnoses and treat the military member.

Reference: Employee Assistance Program (EAP) POC: Deputy HRO

**CHAPTER 10 – SECURITY INFORMATION**

**10-1 SECURITY CLEARANCES**

Most AGR personnel will be required to obtain a security clearance as part of their job. All commissioned officers, warrant officers and senior enlisted must have at least a SECRET level clearance. Other AGR enlisted personnel may be required to obtain a security clearance depending upon their duty assignment. If after a security clearance investigation, the results are unfavorable and the individual is unable to obtain the required clearance, immediate action may be taken to terminate the AGR tour of the individual or reassign them to a duty position not requiring a clearance. Questions regarding security clearance issues should be addressed to the AGR Manager or Base Personnel Security Manager. Interim security clearances may be granted for up to 180 days for personnel awaiting final action on granting their clearance. Personnel who receive a "Top Secret" or "Secret" level clearance are subject to a periodic reinvestigation. For Top Secret these are accomplished every 4 ½ years, for Secret, every 9 ½ years.

Reference: AFI 31-501 POC: Personnel Security Manager

**10-2 SUSPENSION/REVOCATION OF SECURITY CLEARANCES**

When a commander receives information that an AGR has committed a serious offense or a breach of security, or has behaved in a manner that indicates that the individual is a security risk, the commander must determine whether action should be taken to suspend and possibly permanently remove that individual’s security clearance.

Although the Army and Air Guard have slightly differing procedures, the starting point is for the commander to temporarily suspend the clearance of the individual and recover any badges, access, or classified information in their possession. Efforts to thoroughly document the basis for the suspension need to be taken immediately.

As a general rule, security clearances should be suspended, and a determination made on whether to revoke when evidence indicates one or more of the following:

 **Mental or emotional instability**

 **Excessive alcohol abuse that impairs judgment and/or performance**

 **Falsification or deception related to official documents**

 **Declaration as Conscientious Objector**

 **Arrest for commission of serious offense**

 **Repeated statements of anti-government views**

 **Two or more security violations in past 12 months**

 **Indications of excessive indebtedness or financial irresponsibility**

Results of security investigations will be processed through channels as described in the references for a final determination on revoking a clearance. Army Guard commanders will submit a DA Form 5248-R to the Personnel Security Manager once derogatory information is discovered on the AGR member. If the AGR loses his security clearance, action will be taken to immediately terminate their tour. There are limited rebuttal and appeal rights available to an AGR pending a suspension or loss of a clearance. Commanders do not need to await the results of the security clearance investigation to initiate other disciplinary or administrative action which the underlying misconduct might call for.

Reference: AFI 31-501 POC: Personnel Security Manager

**10-3 FREEDOM OF INFORMATION ACT/PRIVACY ACT**

AGR members, like any private citizen, have the right to access and obtain copies of government documents and records. The Freedom of Information Act (FOIA) is the law which permits access to this information. The Privacy Act is the law which serves to prevent release of information that an individual generally would not want released (e.g. medical and financial records) and to ensure their accuracy. The general policy is that the Idaho National Guard discloses the records within its control upon request to the public except for those specifically exempted or will result in a clear harm to the Idaho Guard or an individual. As a practical matter, personnel will usually be interested in obtaining documents or records in which they have a direct interest. Individuals requesting their own personnel records should cite the Privacy Act as the authority. Requests for other information should cite the Freedom of Information Act. Requests do not need to follow any specific format but should:

**1. Be in writing and cite either the Privacy Act or FOIA**

**2. Reasonably describe the desired record**

**3. Include a statement that requestor is willing to pay the fees for searching and copying the records (not applicable to request for first copy of personnel records)**

**4. Be addressed to the appropriate custodian of the records.**

Upon receipt of such a request, the receiving office should immediately contact the Staff Judge Advocate Office or Freedom of Information Act Officer for processing costs, release and possible denial of release. Strict time limits apply to the processing of these requests.

Reference: 5 U.S.C. 552, 32 CFR 806, AFI 37-131 POC: JAG/AGR Personnel Office

**CHAPTER 11 – STANDARDS OF CONDUCT**

**11-1 FRATERNIZATION AND PROFESSIONAL RELATIONSHIPS**

It has been a longstanding custom within the military and the Idaho National Guard to regulate fraternization and relationships between members of different ranks that could be detrimental to good order and discipline. While the rules in this particular area are in a state of change and differ in extent and application between the Army and Air Guard, there are some basic guidelines which have remained constant.

Fraternization is the specific term used to describe certain officer-enlisted relationships which are prohibited. What association is prohibited depends upon the circumstances of each case but it is generally accepted that an officer should not become involved in a friendship or relationship with an individual subject to their supervisory control and authority. This not only diminishes the command authority structure, but creates an actual or perceived perception of possible favoritism. Not all social relationships and contacts between officer and enlisted are improper, for instance participating on the same athletic team or occasionally attending the same social function is certainly acceptable. On the other hand, becoming frequent "drinking buddies" or dating a subordinate is not acceptable.

In addition to fraternization, AGR members should also avoid relationships which have the potential of creating the appearance of partiality or preferential treatment. This extends to all ranks, officer and enlisted. For instance, it is obviously improper for a platoon sergeant to date a member over whom they have supervisory responsibility. While this is not technically "fraternization" within the legal definition, it is unprofessional and detracts from good order and discipline. A commander could lawfully give an order to both members to desist. If they continued their relationship, disciplinary action for disobeying a lawful order would be warranted.

In summary, this is an area where respect for military customs with a common sense application should be the rule. AGR members with questions or concerns on this issue should contact their Judge Advocate for guidance.

Reference: DODD 5500.7-R, DM-19 POC: AGR Personnel Officer/JAG

**11-2 POLITICAL ACTIVITIES**

In the United States, there is a long tradition of the military being politically neutral, subject to civilian control and of no military influence on the political process. While AGR personnel are encouraged to carry out their responsibilities as citizens, by virtue of being full-time military there are a number of restrictions on the political activity they can become involved in.

**PERMITTED – AGR PERSONNEL MAY:**

 **MAY be candidates for public office in nonpartisan elections**

 **MAY register and vote as you choose**

 **MAY assist in voter registration drives**

 **MAY express opinions about candidates and issues**

 **MAY contribute money to political organizations**

 **MAY hold office in political clubs or parties**

 **MAY attend and be active at political rallies and meetings**

 **MAY join and be an active member of a political party or club**

 **MAY sign nominating petitions**

 **MAY campaign for or against candidates in partisan elections**

 **MAY make campaign speeches for candidates in partisan elections**

 **MAY distribute campaign literature in partisan elections**

 **MAY attend political fundraising functions**

**PROHIBITED – AGR PERSONNEL MAY NOT:**

 **MAY NOT use official authority to interfere with an election**

 **MAY NOT collect political contributions unless both individuals are members of the same labor organization or employee organization and the one solicited is not a subordinate employee**

 **MAY NOT knowingly solicit or discourage the political activity of any person who has business before the agency**

 **MAY NOT engage in political activity while in uniform or while using a**

**Government vehicle**

 **MAY NOT solicit political contributions from the general public**

 **MAY NOT be candidates for public office in partisan elections**

 **MAY NOT engage in political activity while on duty**

 **MAY NOT engage in political activity in any Government office**

Reference: Joint Ethics Regulation DODD 5500.7-R POC: JAG

**11-3 GAMBLING AND LOTTERIES**

Current law prohibits AGR personnel from participating in gambling activities while on duty or in Guard facilities. Gambling activities, lotteries and raffles are also prohibited inside Guard installations except when conducted by a registered charitable organization.

A limited exception is also available when organizations composed of Guard personnel and their families conduct activities for the benefit of welfare funds for their own members or the benefit of other DOD employees or their families. Private wagers or purchase of lottery tickets off premise or off duty is not prohibited. Questions should be addressed to the Staff Judge Advocate.

Reference: 5 C.F.R. 735.201, Joint Ethics Regulation DODD 5500.7-R POC: JAG

**11-4 GIFTS TO SUPERVISORS**

During the course of a tour of duty, AGR members will probably be approached to contribute money for a going-away gift for a co-worker or superior or to mark a special event. There are a number of restrictions that have been placed upon this activity to protect an individual from being pressured into an uncomfortable situation.

No more than $10 can be solicited or accepted from any individual for a gift for a superior. If the gift is to be given as part of a dinner, the dinner price is not to be considered as applying to the $10 limit, but the invitation should set out the amount.

An AGR member cannot accept a gift or gifts that exceed a total value of $300 when part or all of the contributions are from a subordinate.

Reference: Joint Ethics Regulation DODD 5500.7-R POC: JAG

**11-5 SOLICITATION OF SUBORDINATES**

If an AGR member or their spouse has an outside employment, they cannot solicit or make sales of their services or products to personnel who are subordinate in rank, grade, or position. This does not apply if the solicitation or sale is made in a retail establishment off-duty. Also excepted is the off-duty sale of a personal vehicle or residence. The posting of an advertisement on an approved bulletin board within the workplace does not constitute a solicitation.

Reference: Joint Ethics Regulation DODD 5500.7-R POC: JAG

**11-6 GIFTS FROM OUTSIDE SOURCES**

AGR members are limited in their ability to accept gifts in their official capacity from outside sources. This is particularly true in the case of personnel who hold positions of financial accountability or have input into how contracts for goods and services are awarded. As a general rule, members can accept gifts from outside parties which have a nominal value (e.g. pen, calendar, pocket calculator, etc.). As the rules in this area are extremely complex, the Staff Judge Advocate should be consulted in most situations.

Reference: Joint Ethics Regulation DODD 5500.7-R POC: JAG

**11-7 OFF-DUTY EMPLOYMENT**

AGR members may obtain off-duty employment which does not conflict with their assigned military duties. Prior to accepting outside employment, written notice of the proposed job, nature of duties, and hours of employment must be provided through their supervisor to their commanding officer and written permission obtained. Copy must be furnished to AGR Personnel Officer. When evaluating these requests the commander should take into account a number of considerations to include:

1. The job should not interfere with nor create a conflict of interest with the individual’s military duty nor should the job create a risk of bringing discredit to the individual or the Idaho National Guard.
2. The outside employment must not hamper the individual’s ability to satisfactorily perform their military duty. This would occur when the outside job entailed such hours and physical demands that the AGR member would continually report for work physically or mentally drained or create an undue risk of injury.
3. The outside employment must be accomplished during regularly scheduled off-duty hours. Military time and/or equipment cannot be utilized for the purpose of the AGR member to perform their outside employment. If the proposed outside employment creates a problem in one of these areas or during the course of the employment a problem arises, a commander may deny or revoke permission for the outside employment.

Reference: Joint Ethics Regulation, DODD 5500.7-R, ANGI 36-101, AF Form 3902

POC: AGR Personnel Office

**CHAPTER 12- MISCELLANEOUS**

**12-1 SUBSTANCE ABUSE**

Drug and alcohol abuse is not tolerated in the Idaho National Guard. Commanders must be vigilant to evidence of substance abuse due to the serious impact it may have upon safety and accomplishment of the mission.

The primary focus of the commander must be identifying abusers, controlling their duty assignments and disciplining and/or discharging them. Consideration should also be given to immediately suspending access to classified information and revoking any security clearance. Unlike alcohol abuse, which the Guard views as a preventable and treatable disease, abuse of illegal drugs is dealt with more strictly, in that the identified drug abuser is subject to punitive action or termination of their military service.

Reference: ANGR 30-2, IDNG-12, DM-8 POC: AGR Personnel Office

**12-2 URINALYSIS**

One of the key features of the Idaho National Guard drug deterrence effort is the urinalysis program. The Urinalysis tests for cocaine, marijuana and other drugs using a series of tests. The urine samples can be collected as part of a unit wide inspection or a specific individual can be directed to give a sample. This would occur under the following limited circumstances:

**1. The individual displays bizarre or unlawful behavior and the commander has reason to believe drugs may be the cause;**

**2. The individual is required to give samples as part of a drug rehabilitation program; or**

**3. Where the commander has a reasonable belief that the member is currently using illegal drugs.**

Urine specimens collected as part of routine medical care is also subject to being tested for the presence of illegal drugs.

Reference: AFI 36-27 POC: AGR Personnel Office

**12-3 MILITARY UNIONS**

A member of the National Guard serving in AGR status may not be a member of a military union or labor organization. Regardless of its name, this would be any organization that attempts to engage in representing military personnel in connection with any grievance, complaint or changing the terms and condition of their military service. Current law prohibits this because of concern that military unions may impede the military mission of the Guard and present a danger to discipline, loyalty and obedience to the lawful orders of the chain of command.

**AGR PERSONNEL, IN LIEU OF UNIONS, CAN:**

**1. Present complaints or grievances concerning military issues through the military chain of command;**

**2. Seek redress through Inspector General channels;**

**3. Contact their Legislator or Member of Congress; or**

**4. Voice personal views or complaints through authorized advisory councils, PAT**

**teams, or similar committees.**

AGR personnel who have been authorized off-duty employment are not prohibited from joining a union in connection with their civilian job.

Reference: 10 U.S.C. 976, AFI 51-906 POC: AGR Personnel Office

**12-4 JURY DUTY**

AGR members are authorized to be absent for jury duty or for participating as a witness on behalf of the federal, state or local government. This absence is considered excused and the member does not suffer a loss of leave or pay for attending. Excused absence is not available for AGR members attending as a witness in a private matter not involving a government agency. In those cases use of annual leave is appropriate.

Wherever a summons to appear in court or report to jury duty is received, it should be presented to the supervisor. Upon returning to duty, the member should submit documentation from the court reflecting the dates and hours of their attendance. Any fees received for jury duty or as a government witness (except for parking and transportation) should be turned in to the appropriate military payroll office.

NOTE: If an AGR member is in a leave status they may keep any fees received.

References: AFI 51-301 POC: JAG

**GLOSSARY**

**Abbreviations:**

|  |  |  |  |
| --- | --- | --- | --- |
| **A** | **ACIP** – Aviation Career Incentive Pay | **D** | **DDP** – Dependent Dental Plan |
|  | **AD** – Active Duty |  | **DEERS** – Defense Enrollment Eligibility Reporting System |
| **ADSW** – Active Duty Special Work | **DFAS** – Defense Finance and Accounting Office |
| **ADT** – Active Duty for Training | **DIC** – Dependency and Indemnity Compensation |
| **AFI** – Air Force Instruction | **DITY** – Do-It-Yourself |
| **AFPD** – Air Force Position Description | **DJMS** – Defense Joint Military Pay System |
| **AFS** – Active Federal Service | **DLA** – Dislocation Allowance |
| **AFSC** – Air Force Specialty Code | **DMVA** – Department of Military and Veterans |
| **AGR** – Active Guard/Reserve | **DOB** – Date of Birth |
| **ANGI** – Air National Guard Instruction | **DOD** – Department Of Defense |
| **ANGR** – Air National Guard Regulation | **DODD** – Department Of Defense Directive |
| **AOC** – Area of Concentration | **DOM** – Date of Marriage |
| **AT** – Annual Training | **DTD** – Dated |
| **ATTN** – Attention | **E** | **EAD** – Extended Active Duty |
| **AWOL** – Absent Without Leave |  | **EAP** – Employee Assistance Program |
| **B** | **BAH** – Basic Allowance for Housing | **EDS** – Estimated date of Separation |
|  | **BAQ** – Basic Allowance for Quarters | **EFT** – Electronic Funds Transfer |
| **BAS** – Basic Allowance for Subsistence | **EO** – Equal Opportunity |
| **C** | **CDL –** Commercial Drivers License | **EPS** – Enlisted Promotion System |
|  | **CFR** – Code of Federal Regulations | **ETS** – Expiration Term of Service |
| **COC** – Chain of Command | **EUMD** – Extended Unit Manning |
| **COLA** – Cost Of Living Allowance |  |

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| **F** | **FFD** – Fitness for Duty | **M** | **MEB** – Medical Evaluation Board |
|  | **FMDP** – Family Member Dental Plan |  | **MEO** – Military Equal Opportunity |
| **FOIA** – Freedom of Information Act | **MGR** – Manager |
| **FSA** – Family Separation Allowance | **MRD** – Mandatory Removal Date |
| **FSS** – Force Support Squadron | **MSD** – Mandatory Separation Date |
| **FTNGD** – Full-Time National Guard Duty | **MTF** – Military Treatment Facility |
| **FTS** – Full-Time Support | **MTOE** – Modified Table of Organization and Equipment |
| **FTTD** – Full-Time Training Duty | **N** | **NCO** – Non-commissioned Officer |
| **G** | **GBL** – Government Bill of Lading |  | **NCOIC** – NCO In-Charge |
|  | **GSA** – General Services Administration | **NGB** – National Guard Bureau |
| **H** | **HDIP** – Hazardous Duty Incentive Pay | **NGB/SG** – NGB Surgeon General |
|  | **HHG** – House Hold Goods | **O** | **OIC** – Officer-In-Charge |
| **HOR** – Home Of Record |  | **OPR** – Officer Performance Report |
| **HR/EO** – Human Relations Equal Opportunity | **P** | **PAT** – Process Analysis Team |
| **HRO** – Human Resources Office |  | **PCM** – Primary Care Manager |
| **HSS** – Health System Specialist | **PCS** – Permanent Change of Station |
| **I** | **IADT** – Initial Active Duty for Training | **PDS** – Permanent Duty Station |
|  | **IAW** – In Accordance With | **PEB** – Physical Evaluation Board |
| **ID** – Identification (card) | **PEBD** – Pay Entry Base Date |
| **IDT** – Initial Duty Training | **PEC** – Professional Education Center |
| **IG** – Inspector General | **PO** – Post Office |
| **IM** – Emissions | **POC** – Point of Contact |
| **IRS** – Internal Revenue Service | **POV** – Privately Owned Vehicle |
| **J, K** | **JAG** – Judge Advocate Generals | **PPP** – Priority Placement Program |
|  | **JFTR** – Joint Federal Travel Regulation | **PT** – Physical Training |
| **JTR** – Joint Travel Regulation |  |  |
| **L** | **LCN** – Leave Control Number |
|  | **LOD** – Line of Duty |
|  | **PULHES** – Physical Profile Serial | **T** | **TAG** – The Adjutant General |
|  | P-Physical Capacity or Stamina |  | **TDA** – Temporary Duty Assignment |
| U-Upper Extremities | **TDA** – Table of Distribution and Allowances |
| L-Lower Extremities | **TDY** – Temporary Duty |
| H-Hearing | **TOE** – Table of Organization and Equipment |
| E-Eyes (Vision) | **TPR** – TRICARE Prime Remote |
| S-Psychiatric | **TPRADFM** – TRICARE Prime Remote for Active Duty Family Members |
| **R** | **RDP** – Remote Dental Program | **TSC** – Training Support Center |
|  | **REFRAD –** Release from Active Duty | **U** | **US** – United States |
| **RFO** – Request for Orders |  | **USC** – United States Code |
| **RNA** – Rations Not Available | **USPFO** – United States Property and Fiscal Office |
| **ROPMA** – Reserve Officer Personnel Management Act | **USPS** – United States Postal Service |
| **S** | **SAD** – State Active Duty | **UTA** – Unit Training Assembly |
|  | **SBP** – Survivor Benefit Plan | **V, W, X, Y, Z** | **VA** – Veteran |
| **SDAP** – Special Duty Assignment Pay |  | **VGLI** – Veteran’s Group Life Insurance |
| **SEEM** – State Equal Employment Manager | **VHA** – Variable Housing Allowance |
| **SGLI** – Servicemen’s Group Life Insurance |  |  |
| **SGLV** – Servicemen’s Group Life Insurance (Form) |
| **SJA** – Staff Judge Advocate |
| **STP** – Separation Transfer Point System |
| **SRB** – Selective Retention Board |

**WEB SITES:**

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| **Information :** | **Notes:** |
| <http://inghro.state.id.us> **–** IDNG employment opportunities |  |
| [http://www.tsp.gov](http://www.tsp.gov/) - Thrift Savings Plan Website |  |
| [http://emss.dfas.mil](http://emss.dfas.mil/) - Employee Member Self-Service Website from DFAS |  |
| <http://www.express-scripts.com/TRICARE>- Tricare Pharmacy Website |  |
| [http://www.triwest.com](http://www.triwest.com/) – Western Region Tricare Benefit Website |  |
| [http://www.tricaredentalprogram.com](http://www.tricaredentalprogram.com/) - United Concordia Website (Family Dental) |  |
| [www.dtic.mil/perdiem/rateinfo.html](http://www.dtic.mil/perdiem/rateinfo) – DFAS for BAH info |  |
| [www.dod.mil/dfas](http://www.dfas.mil/) – Base pay/BAS info |  |
| [www.dtic.mil/perdiem/rateinfo.html](http://www.dtic.mil/perdiem/rateinfo) – COLA info |  |
| <http://www.dod.mil/miliartypay/retirement> - AGR retirement information website |  |
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**CONTACT NUMBERS:**

|  |  |
| --- | --- |
| **Information :** | **Phone Numbers :** |
| HRO | 208-422-3333 |
| Deputy HRO | 208-272-3809 |
| Manpower Section - Classification | 208-422-3343 |
| Manpower Section – Staffing | 208-422-3342 |
| Manpower Section – ANG AGR Manager | 208-422-3344 |
| SHRS – Services/Benefits Section | 208-272-4210 |
| SHRS – Employee Relations | 208-272-4226 |
| SHRS – HR Specialist (OWCP, Mass Transit, Last Names A-G) | 208-422-3338 |
| SHRS – HR Specialist (Retirements, Last Names H-O) | 208-422-3337 |
| SHRS – HR Specialist (Awards Program, Last Names P-Z) | 208-422-3339 |
| Labor Relations Section | 208-422-3334 |
| Employee Development Section | 208-272-4224 |
| State Personnel Section – Director | 208-422-3345 |
| State Personnel Section – Manning | 208-422-3346 |
| Equal Employee Opportunity Section | 208-272-4223 |
| HR Specialist – Information Technology | 208-422-3335 |
| HR Specialist – Information Technology | 208-422-3336 |

**NOTES:**